

# Update: Utility works on Great Central Avenue, South Ruislip

February 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [hs2inhillington.co.uk](http://hs2inhillington.co.uk)

## What are we doing

We wrote to you in October 2022 to inform you we will be carrying out the main sewer protection works, relining the foul and surface sewer network between Victoria Road and Great Central Avenue. The map on page 2 shows the location of the works.

The overall scheme will be completed in three areas. We will be at the below locations:

**Area one** – at the Shurgard rear storage units on Victoria Road

**Area two** – UK Power Networks (UKPN) substation on Great Central Avenue

**Area three** - Priors Farm fields

## UKPN Substation works

We are progressing with our utility protection and strengthening works within this scheme, and now need to update you on the next area of works within the UKPN area on Great Central Avenue.

**From 6 March to 31 July 2023**, we will be carrying out works on Great Central Avenue to facilitate our lining works. The works will be carried out in a programmed sequence, which involves:

- Setting up a site compound at the UKPN substation on Great Central Avenue to segregate our work areas
- Excavation of pit to access the sewer at this location
- Installing sewer lining
- Reinstatement and demobilisation of each site.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Ongoing to 31 July 2023

Monday to Friday, 8am to 6pm and Saturdays 8am to 1pm

We may be on site for an hour before the start and/or end of each shift

### What to expect

We will be using an excavation vacuum to remove the soil during these works, and we anticipate that this will create some noise

6 March to 31 July 2023

There will be temporary traffic management with a footpath closure and diversion on the junction of Cedar Avenue and Great Central Avenue

### What we will do

Keep all sites safe and secure

Maintain access to properties

Inform you in advance of any changes to the dates shown

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

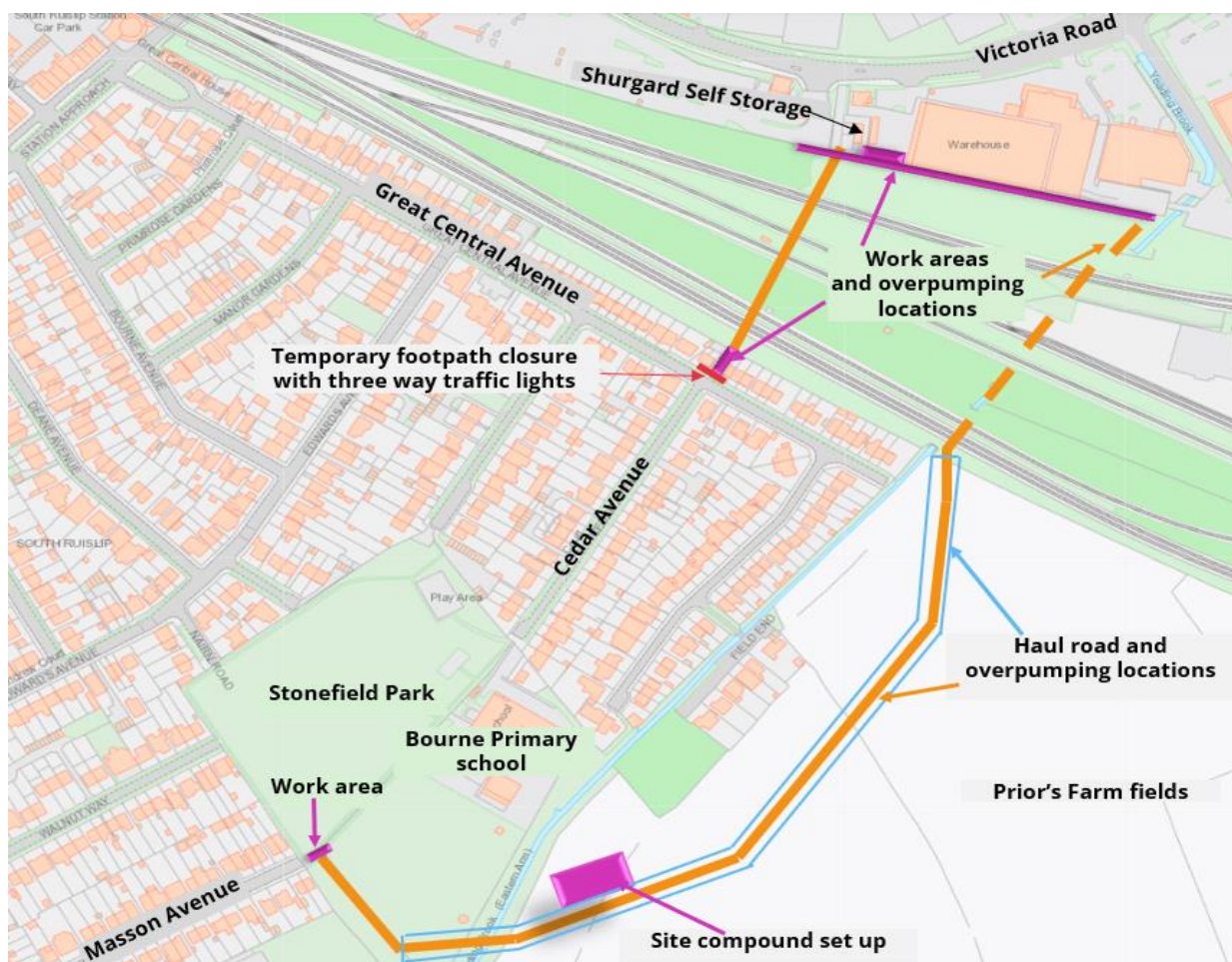
## How these works might affect you

We will be using an excavation vacuum to remove the soil during these works, and we anticipate that this will create some noise. However, we will be using noise reducing barriers to minimise disruption and will limit its use as much as possible.

Temporary traffic management of a footpath closure will be in place at the junction of Cedar Avenue and Great Central Avenue from 6 March to 31 July 2023, to carry out the site compound set up within UKPN substation. This will include a lane closure in the opening and closing week to allow us to set-up, and de-mobilising the site entrance and track matting into the compound area.

There will be a temporary 24-hour over pumping system to transfer water and control the sewage flow to ensure that your utility services are uninterrupted during construction.

We will set up a site compound within Prior Farm's fields and install fencing to segregate our work area. See map below for the location of our works and welfare unit.



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

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 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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