

Update on utility works on Carr Road allotments, Northolt

February 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. As part of the construction, Skanska Costain STRABAG Joint Venture (SCSJV) are continuing the construction works on behalf of HS2 Ltd within the Brent and Ealing area.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

What we are doing

During the week of 13 to 19 March 2023 we will be carrying out 24-hour sewer relining of the foul and surface sewer network between the Carr Road Allotments and Northolt Trading Estate.

A temporary 24-hour over pumping system has been installed to transfer water and control the sewage flow to ensure your utility services are uninterrupted during construction.

You may hear additional noise during these works. We will use noise reducing barriers to surround the work areas when noisy activities are in progress to provide noise mitigation. We will set up a site compound at the end of the allotment and install fencing to segregate our work area.

Following this work we will be reinstating the area until 19 May 2023 during core hours.

See map overleaf for the location of our works and welfare unit.

How these works might affect you

The works will take place in the site compound within the allotment area and in the car park at the end of Northolt Trading Estate.

Residents may witness overnight lighting and some noise on site outside core hours. You may experience a period of increased construction noise during this period.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

13 to 19 March 2023
Monday to Sunday, 24
hour working

20 March to 19 May 2023
Monday to Friday 8am to
6pm

We may be on site for an
hour before the start
and/or end of each shift

What to expect

Temporary traffic signage
and parking suspension on
Carr Road near the access
road to the Oldfield
allotments

Footpath closure and
diversion on Carr Road

What we will do

Add additional noise
barriers around the works
site to absorb some of the
engine noise

Provide updates at:
HS2inbrentandealing.co.uk

Update notice of utility works on Carr Road allotments, Northolt

www.hs2.org.uk

Notification



Map showing location of works



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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