

Notification of utility surveys on Chase Road by Acton Cemetery

Notification



High Speed Two (HS2) is the new high speed railway for Britain.

Overnight utility works on Chase Road

From 6 to 7 March 2023, between 9pm and 6am, we will be carrying out overnight surveys on Chase Road by Acton Cemetery.

The surveys will help us to understand the condition of the drainage system in the area and how best to protect them during the construction of the new railway. We will be using a 3D camera through the manhole, to capture the internal dimensions and condition of the sewer system.

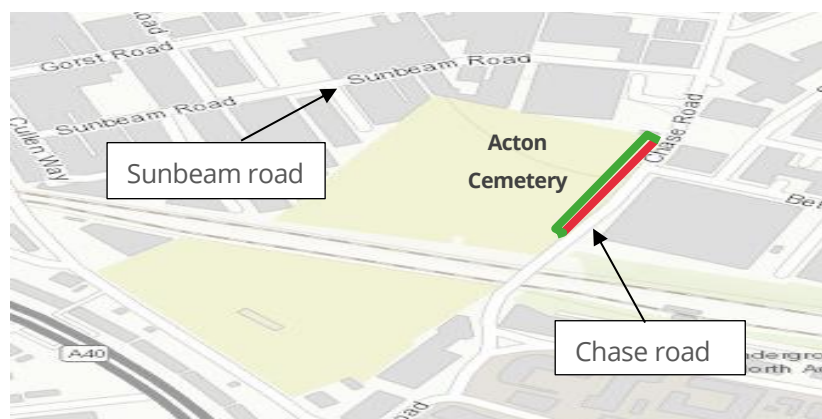
Your utility services will not be affected during these works.

How this might affect you

We will have a temporary footpath closure in place overnight whilst the survey is carried out. Access for pedestrians will be maintained at all times.

We will be working as efficiently as possible whilst keeping our work areas safe and tidy.

A map showing the location and diversion route can be found below.



Footpath closure



Footpath diversion



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

From 6 to 7 March 2023

Working hours

Overnight between 9pm to 6am

We may be on site for an hour before and/or end of each shift

What to expect

Temporary footpath closure in place in Acton Cemetery

Your utility services will not be affected during these works.

Water tanker will be present in case we need to clear any blockages.

What we will do

Monitor our working methods to ensure we reduce disruption, where possible

Dates mentioned in this notification may change, we will provide updates at [HS2.org.uk/in-your-area/map](https://hs2.org.uk/in-your-area/map)

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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