

# Update: utility works on Adelaide Road

January 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Adelaide Road lane closure

There will be a lane closure on Adelaide Road in front of the site boundary, opposite Beaumont Walk, from 23 January until 22 February 2023.

This closure is to allow sewer connection works to take place.

Temporary traffic lights will be in place to support the flow of traffic during the lane closure. We will also install artwork onto the site hoarding and maintenance and plumbing work will be carried out on the site welfare offices.

The bus stop between Eton Road and Chalk Farm, Stop R, will be suspended for the duration of the lane closure. We apologise for any inconvenience caused. The nearest bus stops for the 31 and N31 services are Stop P (Primrose Hill Road/Adelaide Medical Centre) and Stop CA (Chalk Farm).

The approximate location of the lane closure is shown on the map below.



**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

## Notification



### Duration of works

23 January to 22 February 2023

Working hours: 8am to 6pm, Monday to Fridays and 8am to 1pm, Saturdays

We may be on site for an hour before the start and/or end of each shift

### What to expect

Temporary traffic lights

Bus stop suspensions

You may notice additional noise during parts of these works

### What we will do

Monitor noise, dust and vibration levels

Use noise reducing barriers when possible

Advise our staff to be mindful of our neighbours

We'll provide updates at [HS2.org.uk/in-your-area/](http://HS2.org.uk/in-your-area/)

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Notification



## Utility Works Date Changes

The utilities work in front of 74 and 76 Adelaide Road was completed on 21 December 2022. The works are not being extended into January 2023 as was previously notified

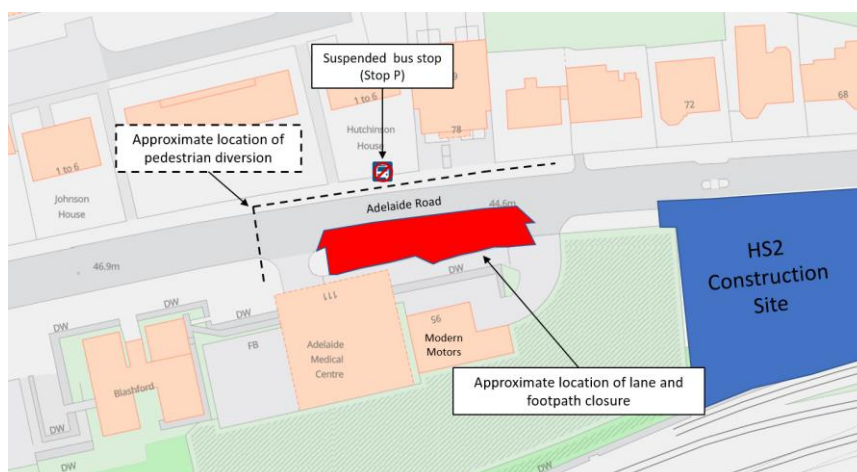
Utility work in front of Modern Motors and the Medical Centre on Adelaide Road will start on 12 January. These works are scheduled to be completed by 22 January 2023.

There will be a lane and footpath closure outside Modern Motors and the Medical Centre. This work is to protect UK Power Network cables.

A pedestrian diversion will be in place for foot access on the opposite pavement. The approximate locations are shown on the map below.

The bus stop (Stop P) opposite the Medical Centre will be suspended for the duration of the lane closure. The nearest bus stops are on Adelaide Road between Eton Road and Chalk Farm (Stop R) and at Elsworth Rise (Stop M).

We apologise for any inconvenience caused.



Contact our HS2 Helpdesk team on **08081 434 434**

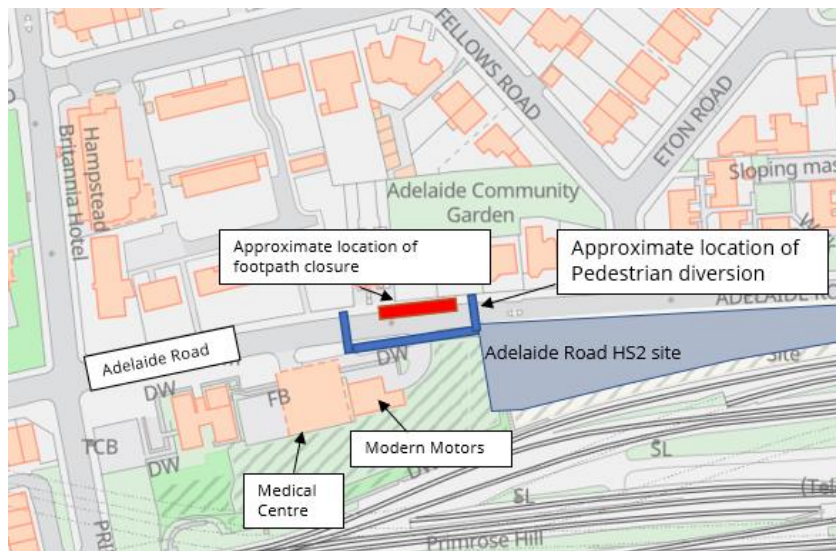
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## Utility Works Date Changes

The footpath closure in front of 76 and 78 Adelaide Road which had been scheduled from 27 January until 1 February 2023 has been postponed and will now take place in March 2023. Further details will be provided closer to the time.

The approximate locations are shown on the map below.



## Upcoming information events

We will be holding a face-to-face information event in on Monday, 23 January 2023:

- From 4pm to 7pm
- St Saviour's Church, Eton Villas, London NW3 4SQ

This is an opportunity to talk to the community engagement team about our Adelaide Road site and upcoming works. We look forward to seeing you there. Further information is available on the website here: <https://www.hs2.org.uk/events/>.

We also hold monthly virtual drop-in sessions, on the third Wednesday of every month. If you would like to book a 20-minute session to discuss the works at Adelaide Road with members of the community engagement team, please register at <https://www.hs2.org.uk/events/>.

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-UT-1-05/01/202

## Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

## Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

## Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

## Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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