

## Notification



# Rail siding test and segment delivery to West Ruislip Portal site

January 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [www.hs2inHillingdon.co.uk](http://www.hs2inHillingdon.co.uk)

### HS2 & SCSJV information hub

The community information hub is now open for drop-ins on **Mondays and Wednesdays** from **2pm to 4pm**.

Our Community Engagement team is available to answer your questions about the project and our works in Hillingdon and Northolt.

You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

## Update

We wrote to you in December about overnight deliveries of tunnel segments by train to the West Ruislip site. At that time, we expected the deliveries to start from 9 January, but they are now due to start from 16 January. You can find out more about the deliveries below.

We have constructed a rail siding at the West Ruislip site for these segments to be delivered by train. We are now ready to test the rail siding, which will help to ensure that our system works and to allow us to monitor noise levels..

We plan to carry out the first test on the night of Monday 16 January 2023, with a subsequent test on the night of Wednesday 18 January. If these tests are successful, we plan to run the train five nights each week although there may be periods when this extends to seven days. We will notify you of any changes before they happen.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

**Test:** Week commencing 16 January 2023 overnight 11pm and am

### Train deliveries:

From January 2023 to June 2024 overnight between 11pm and 7am

We may be on site for an hour before the start and/or end of the shift

### What to expect

Increased number of staff on site outside core hours

Activities associated with tunnelling works

### What we will do

Advise our staff to be mindful of our neighbours

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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## How the segment delivery by train might affect you

From January 2023, these segments will be delivered by rail to our newly built siding at the West Ruislip site.

One train will arrive at West Ruislip each night delivering 20 rings, each comprising of 7 segments. There will be a slight overlap and we will continue with lorry deliveries in the short term until we have built up a stockpile of segments. That will mean 45 lorries are removed from roads in the local area.

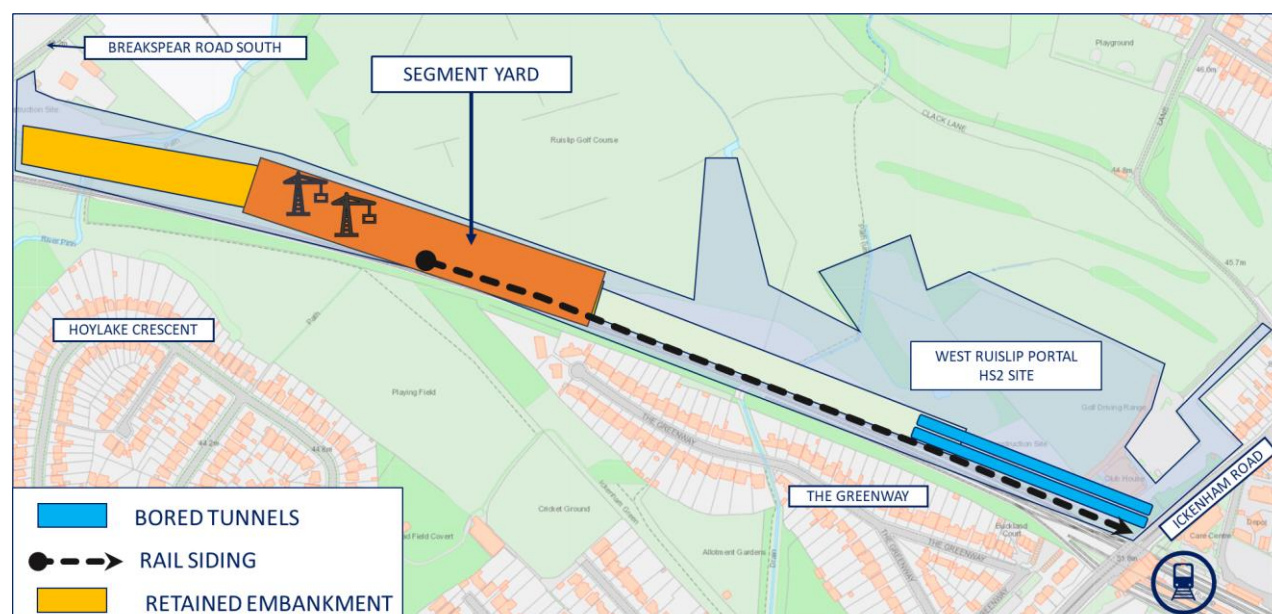
The volume of rail traffic on the Chiltern Line, through West Ruislip, means that our train can only deliver segments at night. Our train will arrive at West Ruislip station around 11pm. The locomotive will then divide the train into two parts and shunt them into the siding. Our locomotive will then shut down while the gantry crane unloads the segments.

The locomotive will restart at around 6am, shunt the train back into one piece prior to departure at around 7am. Most of the time the trains are at our West Ruislip site they will be stationary while they are being unloaded.

During the unloading process, the locomotive engine will be shut down. It will only start up again shortly before its departure time in order to build up brake pressure.

We will ensure that adequate noise monitoring is in place. We will provide 24/7 engagement coverage via the HS2 Helpdesk to our site to ensure immediate investigation and resolution of any queries or complaints that may be made.

## Map



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

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 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.  
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Call our HS2 Helpdesk team on **08081 434 434**