

# Notice of Utility Surveys in your local area

January 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Ground investigations in your area

From 23 January to 4 February 2023 (Phase 1), and 6 February to 24 February 2023 (Phase 2) we will be carrying out a series of ground investigations on Finchley Road, College Crescent, and Avenue Road.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

The ground investigations will take place between 8am to 6pm Monday to Friday and 8am to 1pm Saturdays, if required. We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

## How will this affect you

To ensure the safety of the public and our staff, temporary changes will be in place on Finchley Road and surrounding roads (shown on the following page). The temporary changes will occur in two phases;

**Phase 1:** Lane closures on Finchley Road and Harben Parade, and partial road closures on College Crescent and Avenue Road. Bus stop and parking suspensions will be in place on Finchley Road, Harben Parade and College Crescent.

**Phase 2:** Lane closures on Finchley Road, Avenue Road, and College Crescent alongside partial road closures on Finchley Road. Parking and loading bay suspensions will be in place on Finchley Road.

Clearly signed diversion routes for vehicles and pedestrians will be in place.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

**Phase one:** 23 January to 4 February 2023

**Phase two:** 6 February to 24 February 2023

### Working hours

8am to 6pm Monday to Friday and 8am to 1pm Saturdays, if required

We may be on site for an hour before the start and/or end of the shift

### What we will do

Temporary road and lane closures on Finchley Road, College Crescent, Avenue Road, and Harben Parade.

Temporary bus stop, parking and loading suspensions on Finchley Road, Harben Parade and College Crescent.

### Duration of works

Continue to monitor our working methods to reduce disruption

Dates mentioned in this notification may change. We will provide updates at [www.hs2.org.uk/in-your-area/map/](http://www.hs2.org.uk/in-your-area/map/)

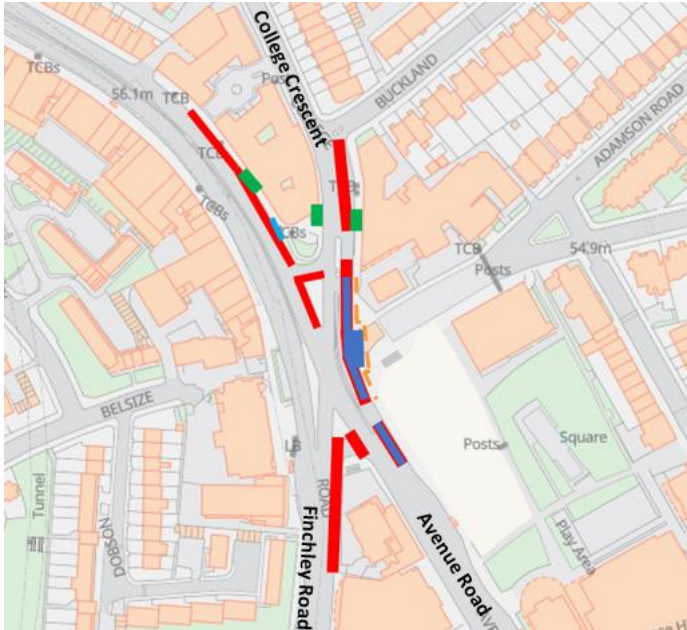
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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Phase 1 - 23 January to 4 February 2023



## Phase 2 - 6 February to 24 February 2023



- Safety Area
- Works Area
- Bus Stop Suspended
- Parking/Loading Suspended
- Pedestrian Diversion

The following bus stops will be suspended:

Finchley Road College Crescent (Stop B), College Crescent (Stop F), College Crescent (Stop G)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

**Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-UT-1-05/01/23**

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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