



Notice of additional weekend deliveries to our Willesden Euroterminal site

January 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Weekend excavated material deliveries to Willesden Euroterminal site

We will be carrying out additional excavated material deliveries to our Willesden Euroterminal site to support the tunnel boring activity taking place at our site in West Ruislip. The excavated materials will be removed from the Willesden Euroterminal site by rail and will be transported to locations in Cambridge, Kent, and Bedfordshire.

This activity will require lorry access to the Willesden Euroterminal site through our Channel Gate Road entrance on Saturdays and Sundays from 7 January.

To minimise lorry movements along Channel Gate Road to 1-way, we will be utilising our canal crossing bridge. The activities that will be taking place on our site will consist of tipping lorries and managing loads using a loading shovel and excavator.

Our working times will be from 8am to 6pm and we will follow best practice methodology as outlined in the Code of Construction Practice (CoCP). We use wheel washers on our sites to mitigate dirt being transported by our lorries and road sweepers on our lorry routes.

The delivery of material is expected continue until the end of March 2023.

Dates and times mentioned in this notification may change – we will provide updates at <https://www.hs2.org.uk/in-your-area/map/>

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Saturdays and Sundays
from 7 January to the end
of March 2023

Our working hours will be
from 8am to 6pm

What to expect

Additional lorries entering
the Willesden
Euroterminal site

Tipping lorries and
managing loads using a
loading shovel and
excavator within our site

What we will do

Wheel washers will be
used to mitigate dust and
mud

Road sweeper will be
deployed

Advise our staff to be
mindful of the local
community during the
works

Review our working
methods to keep any
disruption to a minimum

Keep you updated at
<https://www.hs2.org.uk/in-your-area/map/>

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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