



Notice of Christmas operations - Washwood Heath

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new railway in your area.

Christmas break

The main construction work will wrap up on the Washwood Heath Site on Friday 23 December and will recommence on Tuesday 3 January 2023.

We will however need to continue to carry out maintenance work on site during the Christmas break to ensure that our site remains safe and secure.

The site will be managed to ensure water pumps are fuelled and lighting is positioned away from residential properties.

Our main entrance gates on Drews Lane will remain operational. Our access gates on Wolesley Drive and Common Lane will not be in use from Friday 23 December until Tuesday 3 January 2023.

We will continue to have security presence on site throughout the period.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

23 December 2022 – 3 January 2023

Working hours
weekdays 8am – 6pm
Saturdays 8am – 1pm

Our workforce can be on site up to 1 hour before-work begins to set up the site and again afterwards to take down our work equipment.

What to expect

Non-disruptive maintenance activities throughout the Christmas period.

What we will do

Ensure that our work areas are safe and secure.

Keep you up to date through www.hs2inbirmingham.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

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