



## Update on Transport for London bridge protection works near Herlwyn Avenue

December 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [hs2inhillington.co.uk](http://hs2inhillington.co.uk).

### HS2 & SCSJV information hub

The community information hub is now open for drop-ins on **Mondays** and **Wednesdays** from **2pm** to **4pm**. Our community engagement team is available to answer your questions about the project and our works in Hillingdon and Northolt. You can find us in the portacabin on the right of the West Ruislip Portal Site entrance on Ickenham Road.

### What we are doing

We wrote to you on 26 September to let you know that we would be carrying out protection works to the pedestrian footbridge at the Transport for London depot located trackside at the rear of Herlwyn Avenue. These works were due to be completed by 24 November. Due to proximity to the live railway, these works can only be carried out safely when the railway is not operational. The next available weekends are overnight on 8 and 15 January 2023.

**There will be no works taking place between 23 December and 4 January 2023.**

Please see the map overleaf for precise location and details of the works to be carried out.

### How these works might affect you

Access to the bridge protection works area is via the turnstile on Herlwyn Avenue. We will ensure vehicles making deliveries are there for the shortest time possible. However, vehicles carrying scaffolding and tools will remain on the street.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

10 October to 15 January 2023  
8am to 6pm

We may be on site for an hour before the start and/or end of each shift

Weekends of 8 and 15 January  
overnight 1am to 7am

1 December to 3 May 2023  
Weekly monitoring visits

### What to expect

Flatbed lorries delivering and unloading materials and equipment at the turnstile entrance

Up to 4 vehicles carrying scaffolding and tools will be parked on the street

Use of the turnstile by operatives to access the works area

Use of hand tools and equipment

Weekly monitoring visits

### What we will do

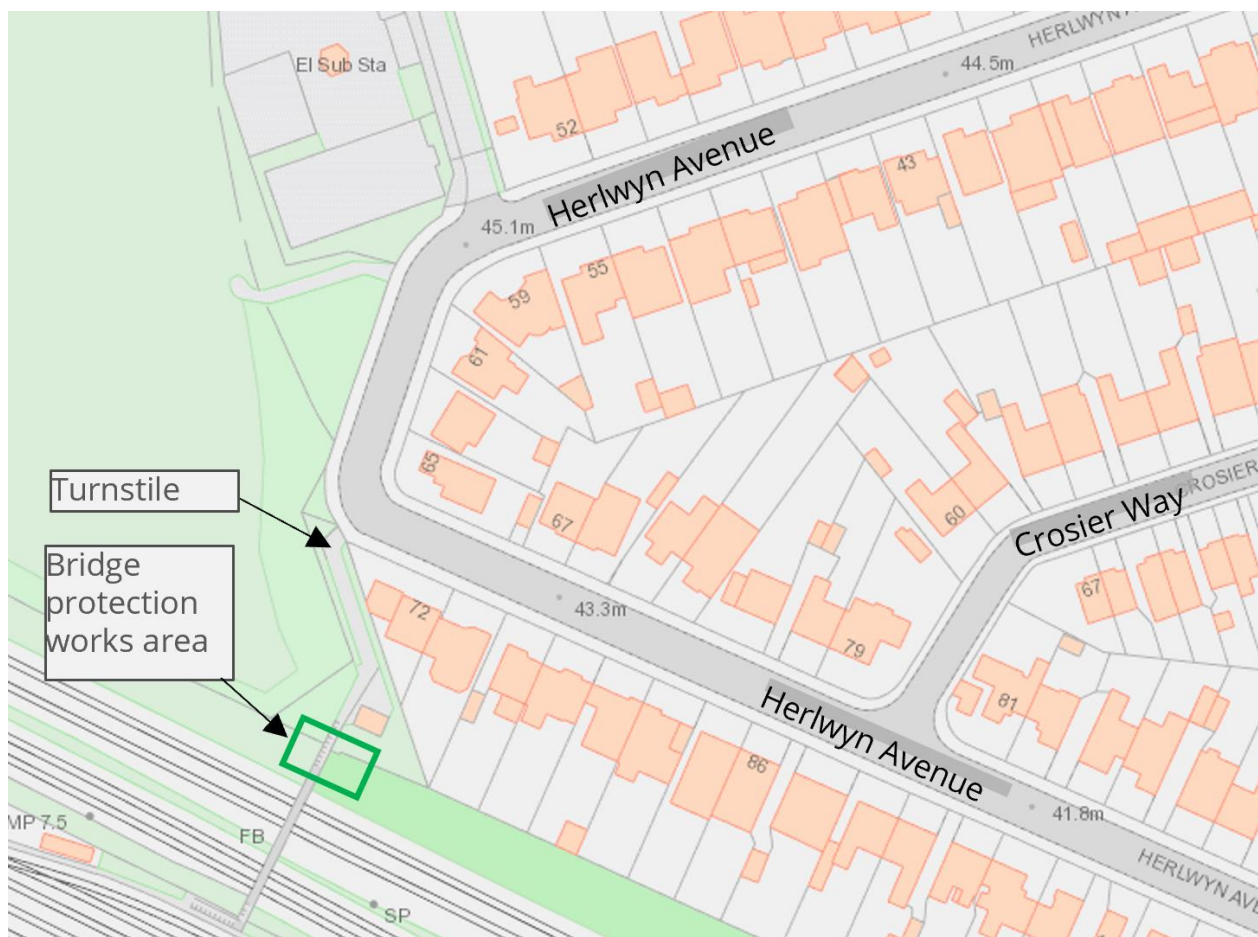
Provide updates at  
[HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

# Update on Transport for London bridge protection works near Herlwyn Avenue

[www.hs2.org.uk](http://www.hs2.org.uk)

**Bridge protection works at Transport for London depot behind Herlwyn Avenue**

Notification



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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