



All residents,
Starcross Street
London
NW1 2HR



Our ref: BB 284535



thameswater.co.uk



0800 316 9800
Lines are always open

Monday 21 December 2022

HS2 - water main diversion work

Water supply interruption – Wednesday 21 December – 9am-noon

Dear Residents

Barhale plc have been carrying out the diversion of the water main in Cobourg Street during December 2022, as part of the HS2 scheme. On Wednesday 21 December, the north connection of the new water main to the existing Starcross Street water main will be made.

The diversion has been designed to avoid the need for an interruption to your water supply while this work is underway. However, should the planned isolation method prove unsuccessful, we will need to shut off your water supply for a short period in the morning.

If this timescale changes, you will be informed.

On the morning of Wednesday 21 December, please make sure that you have filled the kettle and have a reasonable amount of drinking water available.

In the event of an outage, it is recommended that once your water supply is restored, either the outside tap or the kitchen cold water tap should be left to run for 10-15 minutes to ensure that there are no air bubbles in the plumbing system at your property.

If you have any problems once your water supply is restored, please telephone Thames Water's Customer Centre at any time on **0800 316 9800** and quote **Bulletin Board number 284535**. One of Thames Water's network service technicians will be called out to your property to resolve the issue.

Thank you for your understanding and we apologise for this inconvenience.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Ed Parker".

Ed Parker

Project Manager

Developer Services Major Projects, Thames Water