



24/7 works over holiday period in Euston Approaches

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

24/7 works — 24 to 28 & 31 December

From 24 to 28 & 31 December, we will carry out works onsite next to the railway. We plan our construction activities to avoid working over the holiday period wherever possible however for safety, we can only carry out these works when the tracks are not in use. We will work 24/7 to complete the works before the tracks reopen.

Piling preparation works in Camden Cutting North

We will install a working platform next to the railway in our Camden Cutting north worksite to provide a flat and stable surface for piling works starting in January 2023. We will work at track level in the section of our worksite just south of Parkway. We will use excavators and a large roller to pack down layers of spoil. We are taking measures to reduce noise wherever possible, but residents may notice vehicles moving back and forth at track level.

Ongoing monitoring at track-level within the Euston Approaches

We carry out regular surveys and monitoring of the bridges and structures at track-level within the railway cutting, to inform and assess the impact of our works. For safety, due to the location of these structures beside, above, and below the railway tracks, we can only carry out these surveys during a rail closure.

We will carry out surveys to investigate the ground underneath Mornington Street bridge. These surveys are quiet, and we do not expect any noise impact.

Utility works on Hampstead Road paused over Christmas

We are currently carrying out utility works at the northern end of Hampstead Road. We will stop works on Hampstead Road from 23 December to 2 January 2023. For safety reasons, we need to keep the traffic management in place.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Duration of works

24/7 works from 7am on 24 December to 7pm on 28 December & 9pm on 31 December to 9am on 1 January

What to expect

24/7 works within the Camden Cutting north worksite

Installation of a working platform.

Surveys and monitoring within the railway cutting during day and night shifts (quiet works)

What we will do

Provide updates at HS2inCamden.co.uk

Plan works to limit noise and reduce impact on residents

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakil ka noqdo markaad la hadlayso HS2 Ltd.

Español

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Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

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