

## Notification



# Notice of utility works on Roubournmead Drive

December 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [hs2inhillington.co.uk](http://hs2inhillington.co.uk).

### HS2 & SCSJV Information Hub

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

### Survey work – December 2022

We will be carrying out survey work in Roubournmead Drive park, on 19 and 20 December 2022. This will help to inform our design decisions in this area. Our surveyors will use equipment mounted on a tripod such as shown in the picture below to survey the ground levels.

They will be using the footpath or grass verges along the route.

The dates for the surveys may change however we will provide updates at [hs2inHillingdon.co.uk](http://hs2inHillingdon.co.uk)



**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

#### Survey work

19 to 20 December 2022

Monday to Tuesday

9am to 3pm

#### Main Utility Works

16 January to 10 February 2023

Monday to Friday, 8am to 6pm

Saturday 8am to 6pm, when required

We may be on site for an hour before the start and/or end of each shift

### What to expect

Roubournmead Drive Park will be closed for the duration of the works

Temporary traffic signage and parking suspension on Roubournmead Drive near the access into Roubournmead Drive Park

### What we will do

Maintain access to your property at all times

Keep disruption to a minimum

Provide updates at

**[HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)**

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## Upcoming main utility works in 2023

### What we are doing

From 16 January to 10 February 2023, we will be carrying out the main sewer protection works in Rabournmead Drive park. The main sewer protection works consist of relining the foul and surface sewer network in Rabournmead Drive Park and replacing maintenance covers.

Some vegetation will be cleared to allow for clear access to our working areas. We will set up a site compound within Rabournmead Drive park and install fencing to segregate our work area.

We will be using water tankers during the works, should we need to flush the sewer system.

Your utility services will not be affected.

### How these works will affect you

In order to facilitate the sewer lining works, we will position a site working vehicle (tanker) adjacent to the entrance of the park. We will temporarily position a few cones on the road to segregate the area in which the vehicle will be parked.

We will maintain access to your driveways and the site working vehicle will be removed overnight.

You may hear additional noise during these works however, we will use noise reducing barriers to surround the work areas when noisy activities are in progress.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

See map overleaf for the location of our works and welfare unit.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk).

Or alternatively, you can use this link to sign up to receive regular updates on HS2 works local to you.

<https://engagement.hs2.org.uk/join-mailing-list/>

## Map showing location of works



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST  
HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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High Speed Two (HS2) Limited, registered in England and Wales.

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