

## Notice of road closure, West Street, Steeple Claydon to Twyford area

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic. You can sign up for regular updates in your local area at www.hs2inyourarea.co.uk.

#### What are we doing?

In late December 2022, the existing Gawcott Road/Perry Hill closure will be lifted and the road re-opened for the Christmas period. In early January 2023 we will be closing West Street to commence the diversion and connection of underground utilities.

As our teams work to complete these utility diversions, this section of road will be closed for approximately 7 days.

To carry out these works safely and effectively we will need to put in place a road closure with signed diversions. Our teams will be working on and around the carriageway in open trenches.

From 13 January, Gawcott Road/Perry Hill will be closed again until March 2023. There will continue to be 3-way traffic lights controlling the junction of West Street and Gawcott Road/Perry Hill while we complete utility works.

#### When will these works take place?

West Street will be closed from Thursday 5 January to Friday 13 January 2023.

There will be no access at all through this section of road during this period.

These dates may be subject to change due to circumstances outside of our control, such as weather.

#### If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

### Notification



#### **Duration of works**

Works will commence and

West Street will be closed from Thursday 5 to Friday 13 January 2023.

Works will be carried out within normal working hours, however some additional evening or weekend working may be required when necessary.

#### What to expect

Full 24-hours a day, 7-day a week road closures on West Street.

Varied activities with both quiet and busier periods.

#### What we will do

Manage any environmental impacts, such as traffic and noise.

Respond promptly to any complaints and take appropriate action.

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www.hs2.org.uk

#### Where will the works take place?

The map below, shows the closure area on West Street and the local diversion route. Access for residents and emergency services will be via the diversion route only.



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

#### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-

#### property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-byhs2

#### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

## **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

Working in partnership with

- 穡 Freephone **08081 434 434**
- Minicom **08081 456 472**
- (a) Email hs2enquiries@hs2.org.uk

Write to: FREEPOST HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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