



Working in partnership with



Notification



West End Road bridge strengthening works

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at hs2inhillingdon.co.uk.

HS2 & SCSJV information hub

The community information hub is now open for drop-ins on **Mondays** and **Wednesdays** from **2pm** to **4pm**.

Our community engagement team is available to answer your questions about the project and our works in Hillingdon and Northolt.

You can find us in the portacabin on the right of the West Ruislip Portal Site entrance on Ickenham Road.

What we are doing

We will be carrying out strengthening works to the railway bridge on the junction of West End Road and Bedford Road starting on 9 January 2023 until 17 February 2023.

We will erect a tower scaffold within the work area shown on the map overleaf and a safety zone around it so we can carry out the bridge strengthening works. These works need to take place in advance of the tunnelling works in Spring 2023.

How these works might affect you

Safely segregating the worksite from traffic necessitates a narrowing of the northbound lane. Two-way traffic will be maintained throughout. A footpath closure, pedestrian diversion and temporary crossings will also be in place.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

9 January to 17 February 2023

Monday to Friday 8am to 6pm

Saturday 8am to 1pm

What to expect

Northbound lane will be narrowed and a works area safety zone will be in place for the duration of the works

Pedestrian footpath diversion and temporary crossings

What we will do

Maintain access to local shops and properties

Keep disruption to a minimum

Provide updates at **HS2inHillingdon.co.uk**

West End Road bridge strengthening works

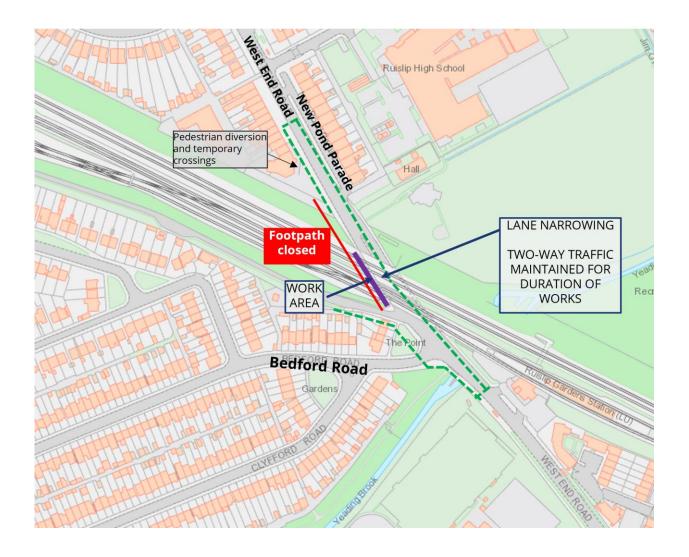
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www.hs2.org.uk

Approximate location of works

9 January to 17 February 2023

Mondays to Fridays 8am to 6pm and Saturdays 8am to 1pm



What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434**



Minicom **08081 456 472**



(a) Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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