



Update: notice of utility surveys in your local area

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Surveys planned on Bidford Avenue in January 2023

We wrote to you last month about ground investigation works taking place on Bidford Avenue. The surveys were planned to take place from 12 to 22 December 2022.

The surveys will now take place during the day from 9 to 27 January 2023 between 8am and 6pm Monday to Friday and 8am to 1pm Saturdays, if required.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road and footpath. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

How this might affect you

Phase one - between 9 and 13 January, we will have a temporary road closure in place on the south side under the TfL bridge.

Phase two - between 16 and 27 January, we will have a temporary road closure in place on the north side under the TfL bridge.

Traffic diversion routes will be clearly signposted along Bidford Avenue, Aintree Road, and the surrounding roads during these phases. The TfL bus route, number E5 which stops at the Tesco Superstore may be affected. You can check live TfL updates at TfL.gov.uk

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this. If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

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Duration of works

From 9 to 27 January 2023

Working hours

Monday to Friday, 8am to 6pm and 8am to 1pm
Saturdays, if required

We may be on site for an hour before and/or end of each shift

What to expect

Temporary road closure in place on Bidford Avenue on the south and north side of the TfL bridge.

Traffic diversion route will be clearly signposted

TfL bus route E5 may be diverted, please check at TfL.gov.uk

Your utility services will not be affected during these works.

What we will do

Monitor our working methods to ensure we reduce disruption, where possible

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Notification



www.hs2.org.uk

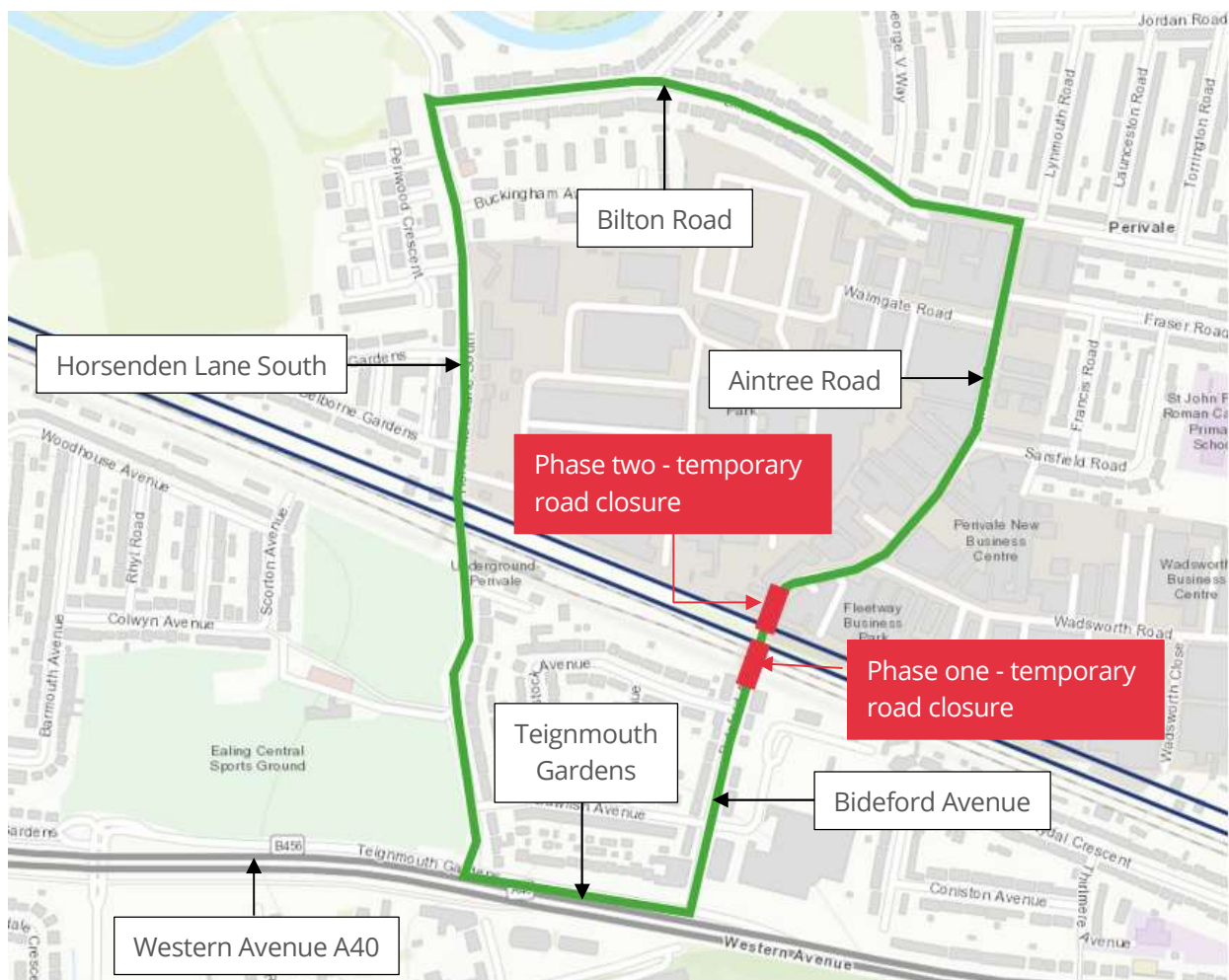
Road closures on Bideford Avenue from 9 to 27 January 2023

To help us maintain traffic flow on the road network, we have agreed the following diversion route:

Vehicles travelling south on Bideford Avenue will be diverted west onto Bilton Road, south on Horsenden Lane South and then east on Teignmouth Gardens.

Vehicles travelling north on Bideford Avenue will be diverted west onto Teignmouth Gardens, north on Horsenden Lane South and then east on Bilton Road.

Access to businesses and homes within the road closure will be available at all times. Pedestrians will be able to use the footpath under the bridge during these works.



Key:

Temporary road closure Traffic Diversion route

Dates mentioned in this notification may change, we will provide updates at hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

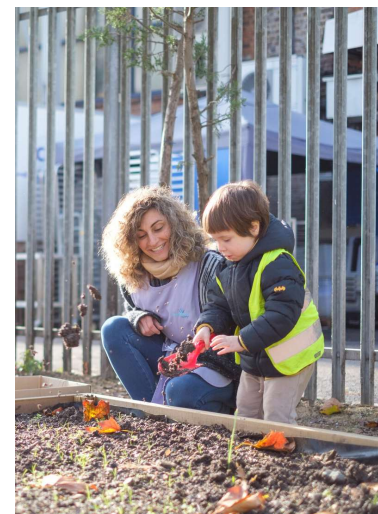
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56