

# Road closure on Chase Road for utility works

December 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Road closure on Chase Road

We wrote you in April 2022 about carrying out works to protect the utility services under Chase Road between April and October 2022. Due to other works in the area, we were unable to complete our works this year and we now need to carry out the final phase to protect utility services under the road surface ahead of future tunnelling works. , These works will consist of upgrades to existing utility services, diversions and installation of new ducts and connections.

## How this might affect you

Due to the location of the works, Chase Road will be closed to vehicles in both directions from 3 January to 6 February 2023 between Sunbeam Road and the junction with Victoria Road. A diversion route will be in place and pedestrian access on Chase Road will be maintained during these works. A map showing the location of the closure and diversion route can be found on the next page.

We will be digging temporary trenches along Chase Road to access the utilities services below ground. We will then backfill and relay the tarmac once works have been completed.

We will be working during normal hours which are Monday to Friday 8am to 6pm and Saturdays 8am to 1pm, if required.

Your utilities will not be affected during these works. The dates for these works may change.

## Bus stop suspensions on Chase Road

During these works the 440 bus route will be on diversion and bus stops W, PJ and PD which support this route will be temporarily suspended on Chase Road. Please allow more time for journeys during this period. You can also check your journey using the journey planner on the TFL Website at <https://tfl.gov.uk/plan-a-journey>

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

From 3 January to 6 February 2023

### Working hours

Monday to Friday, 8am to 6pm and 8am to 1pm  
Saturdays, if required

We may be on site for an hour before and/or end of each shift

### What to expect

Temporary road closure in place on Chase Road between Sunbeam Road and the junction with Victoria Road

Traffic diversion route will be clearly signposted and pedestrian access will be maintained

TfL bus route 440 will be affected, you can check for updates on [TfL.gov.uk](http://TfL.gov.uk)

Your utility services will not be affected during these works.

### What we will do

Monitor our working methods to ensure we reduce disruption, where possible

# Road closure on Chase Road for utility works

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Road closure on Chase Road 3 January to 6 February 2023

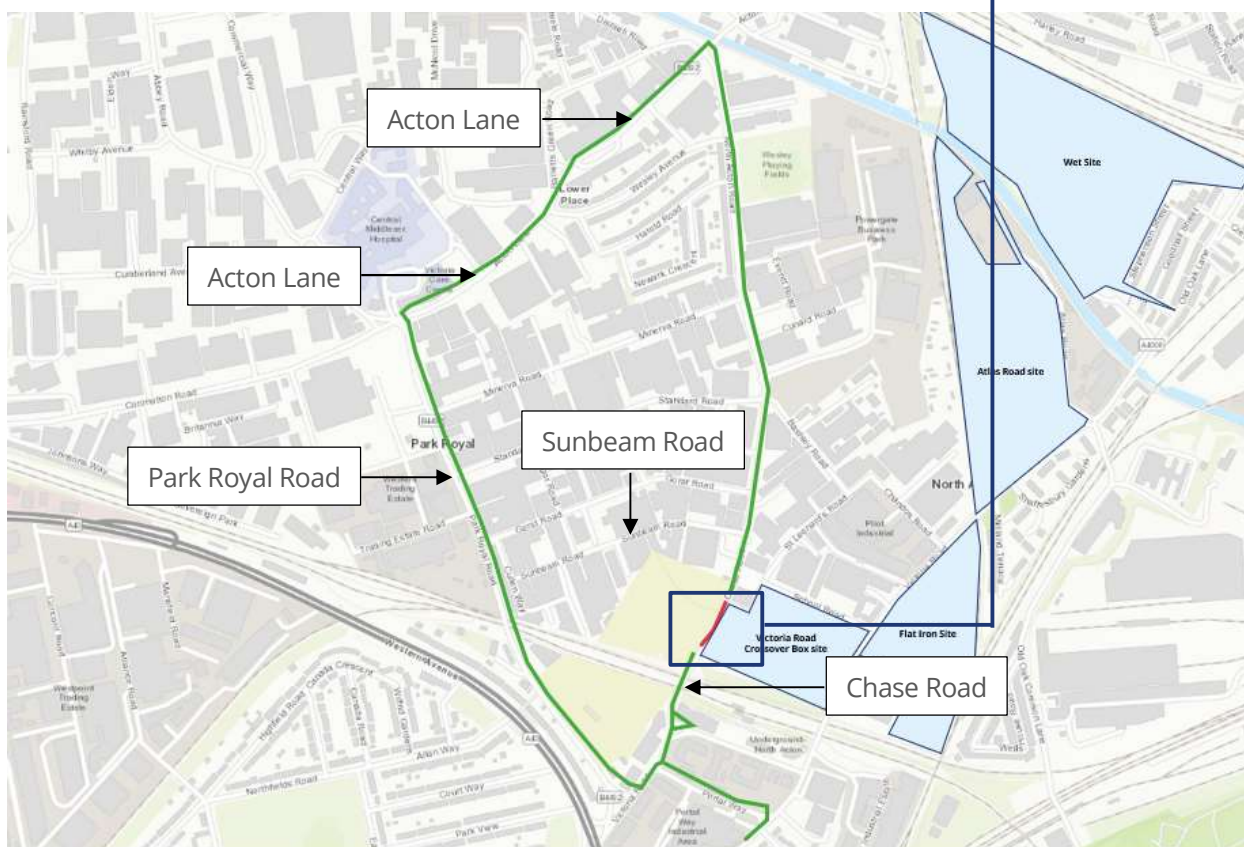
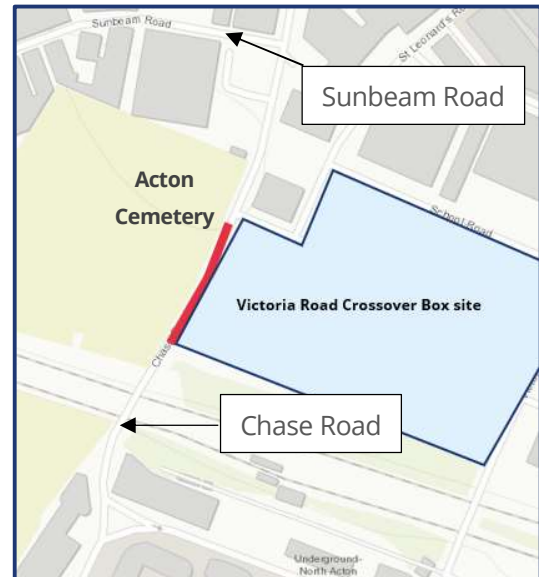
To help us maintain traffic flow on the road network, we have agreed the following diversion route:

Vehicles travelling south on Chase Road will be diverted onto Park Royal Road and then Acton Lane.

Vehicles travelling north on Chase Road will be diverted onto Acton Lane and then Park Royal Road to join Victoria Road.

Access to businesses and homes within the road closure will be available at all times.

Dates mentioned in this notification may change, we will provide updates at [hs2.org.uk/in-your-area/map](http://hs2.org.uk/in-your-area/map)



Key: Temporary road closure ■ Traffic Diversion route ■

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

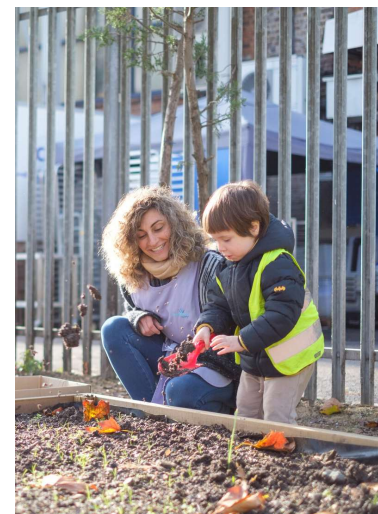
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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High Speed Two (HS2) Limited, registered in England and Wales.

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