

Update: utility surveys in your local area

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Overnight works planned on Bideford Avenue

Overnight works will be taking place on Bideford Road between 15 to 16 December 2022 between 8pm and 6am. We will be carrying out ground penetrating radar (GPR) surveys, using scanning equipment to create a map of the utility services below the road.

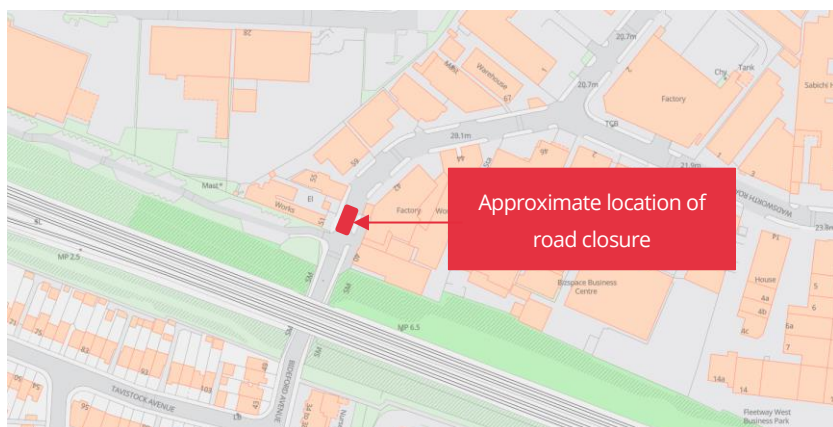
The road will be marked using biodegradable spray paint to record the location of the utilities. Once the survey of the site is complete, photos of the paint marks will be taken for our record.

The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

How this might affect you

Between 15 to 16 December, we will have a temporary road closure in place on the north side under the TfL Bridge. Traffic diversion routes will be clearly signposted along Bideford Avenue, Aintree Road, and the surrounding roads.

You can view a map showing the location of these works below.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

15 to 16 December 2022

Working hours

The GPR survey will take place overnight between 8pm to 6am

We may be on site for an hour before the start and/or end of the shift

What to expect

Temporary road and footpath closure will be in place on Bideford Road

Traffic diversion routes will be clearly signposted

Your utility works will not be affected during these works

What we will do

Monitor our working methods to ensure we reduce disruption, where possible

The dates mentioned in this notification may change, we will provide updates at

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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