



Notice of utility trial holes, Newcastle Road, M6, J15, postponed works

December 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Working on behalf of HS2 Ltd, Balfour Beatty is undertaking the highway improvement scheme at the Hanchurch Interchange, M6 J15.

What are we doing

We previously informed you in November 2022 that we would be hand digging a small number of trial holes in the verge on the south end of Newcastle Road between properties number 25 and 31 to investigate the locations of the Virgin Media and BT cables which run along Newcastle Road, ahead of the construction of the highway improvements on Newcastle Road, M6, J15.

The works were due to take place on

6 December 2022

between 9.30am and 3.30pm

However, **we have now postponed this work until early 2023**. We will be in touch with you soon to let you know when this work will take place.

We apologise for any inconvenience caused due to the rescheduling of the work.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Works have been postponed until early 2023.

What to expect

We will be in contact to inform you of the new dates in early 2023.

What we will do

We will inform people of any changes in advance

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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