

Reinstatement works on West End Road and road closure

November 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at

hs2inhillington.co.uk

HS2 & SCSJV Information Hub

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

What we are doing

From 28 November to 2 December 2022, we will carry out essential remedial works on the north and southbound carriageways on West End Road between the junctions of Roundways and Sidmouth Drive.

These works require a temporary road closure on Sidmouth Drive and Roundways and will be completed in two phases.

The road closure will be in place for five days.

Due to the curing process, the reinstatement work is weather dependent. Therefore, we may need to postpone the works and will notify of any changes. Please see map overleaf for the location of our works.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

28 November to 2
December 2022

Monday to Friday 8am to
6pm

What to expect

Access to pedestrians, access into the New Pond Parade service road and businesses will not be affected.

10 Parking Bay suspensions along West End Road

There will be intermittent noise whilst the road surface is being broken

What we will do

Inform you in advance of any changes to the dates shown

Keep all sites safe and secure

Ensure that all sites are reinstated to the required standard

Maintain access to local shops and properties

Provide updates at

HS2inHillingdon.co.uk

Reinstatement works on West End Road and road

www.hs2.org.uk

Notification



How these works might affect you

Road closure on Sidmouth Drive at the junction with West End Road

There will be two-way traffic lights on the southbound carriageway on West End Road along with a temporary road closure at the junction of Sidmouth Drive. A clearly signed diversion route will be in place via Sidmouth Drive, Victoria Road, Torrington Road, and West End Road.

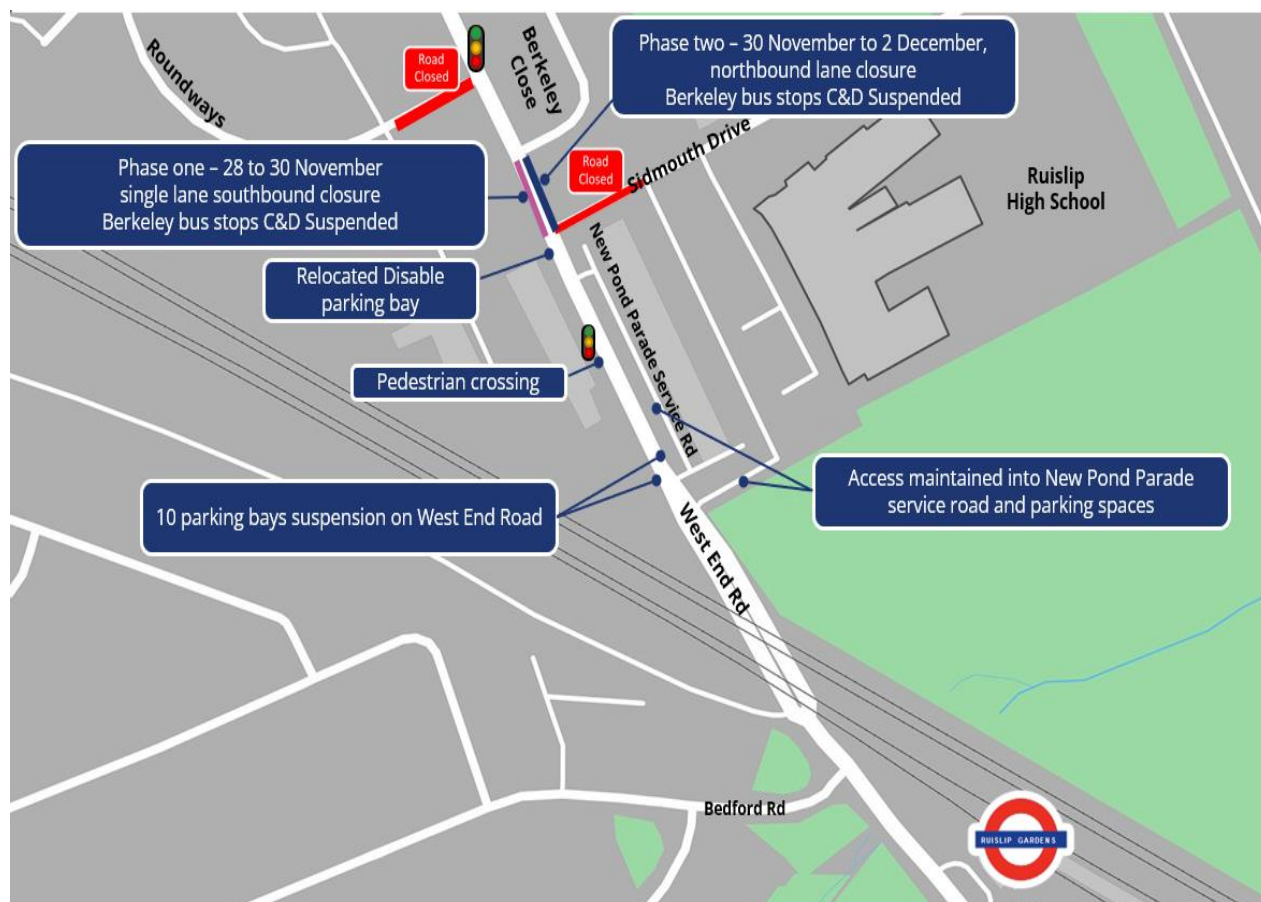
Road closure on Roundways at the junction with West End Road

There will be two-way traffic lights on the northbound carriageway on West End Road along with a temporary road closure at the junction of Roundways. A clearly signed diversion route will be in place via the north entrance into Roundways.

Bus stop suspensions

Berkeley Close bus stops C and D will be suspended and relocated as close as possible by Transport for London.

Map showing location of road closures



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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