



## Bus stop suspension on Hampstead Road - update

November 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the Construction Partner building the new HS2 station in Euston.

### Bus stop J suspension - Hampstead Road (northbound)

We wrote to you in September 2022 to let you know about potable water works on Hampstead Road from October 2022 to March 2023 (notification reference: HS2-MW-MD-Ph1-Eu-St-S3-Prog-works-22-20/09/2022).

These works have now started but we have been unable to keep bus stop J, located on Hampstead Road (northbound) open. Road safety concerns relating to driver behaviour has been raised and we therefore have suspended bus stop J until further notice.

Please be reassured that we are working hard with Transport for London to put a nearby temporary stop in place, approximately 60m south of the existing stop. We hope to have this in place in December, subject to approvals, and will keep you updated.

In the meantime, to travel northbound on Hampstead Road, please use bus stop S and T located c. 200 metres south of bus stop J. For reference, please see map details below.



### Duration of works

Potable water works on Hampstead Road/ Robert Street from October 2022 to March 2023

Bus stop J suspension on Hampstead Road until further notice

### What to expect

Bus stop J suspension.

We will write to you again to provide you with an update

### What we will do

Keep all sites safe and secure

Provide updates at [HS2inCamden.co.uk](http://HS2inCamden.co.uk)

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# Find out more and have your say on the design of HS2's new Euston station

## Drop into an exhibition

- **Wednesday 30 November 2022**, 3pm to 8pm  
The Surma Centre, 1 Robert Street NW1 3JU
- **Saturday 3 December 2022**, 10am to 3pm  
Maria Fidelis Catholic School, 1-39 Drummond Crescent NW1 1LY

## Join one of our webinars (register via [www.hs2.org.uk/Camden](http://www.hs2.org.uk/Camden))

- **Monday 5 December 2022**, 6.30pm to 8.30pm
- **Wednesday 7 December 2022**, 1.30pm to 3.30pm

To find out more, register for events or subscribe for further updates please visit:  
[www.hs2.org.uk/Camden](http://www.hs2.org.uk/Camden)

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

## Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

## Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


## Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

**Reference number: HS2-MW-MD-Ph1-Eu-St-S3-CR-10-14/11/2022**