

Community Engagement Flash Report

Euston Community Representatives Group (ECRG)

Issue no. 19

November 2022

Community engagement at a glance (September – November 2022)

Since we last met...

We have engaged with approx. 300 people at engagement meetings.

We have had 2,110 visitors to the HS2 in Camden website with 751 subscribers to news updates.

From the start of the project, a total of £1.374m has been awarded to 13 local projects in Camden through CEF and BLEF.

Engagement Events

- **Adelaide Road**

- Between 20 September – 3 October inclusive, the local community were invited to vote for their preference between two hoarding artwork designs for the Adelaide Road Vent Shaft site. Postcards were delivered to the local community by a door knock that took place on 20 September. Voting was possible via freepost or the HS2 website. The majority vote received was for the brick wall design (right), which will be installed later this year.



- A door knock and letter drop took place 27 and 31 October on Adelaide Road regarding ongoing Utility works in the footway, taking place in phases adjacent to 72 – 78 Adelaide Road. Alternative parking provision has been provided during temporary restricted driveway access, with vehicle registrations listed as exceptions for suspended bays opposite the properties.
- ON 21 September, 19 October and 16 November SCS held virtual 1:1 sessions for residents local to Adelaide Road. Topics of interest included: the Head House design and progress with the Schedule 17 plans and specifications application; ongoing utility works; and alternative resident parking during temporary restricted driveway access, due to a period of utility connection works.

- **Euston Approach and Camden Cutting**

Two virtual and 16 face-to-face engagement events have been held in the Euston Approaches. These include:

- Regular pop ups held every Wednesday in various locations of Euston Approaches. Pop ups are advertised via posters or in notifications and on HS2 events page, follow the link for current and future events: [HS2 Events - HS2](#). Topics covered: Utility diversion works on Hampstead Road, utility mitigation works on Park Village East, lorry lay-by, temporary closure of Mornington Street Bridge, piling works, usage of Stanhope Street access gate.
- Virtual construction update events held on 27 and 29 September. Please follow the [link](#) to the slides presented.
- Focused engagements took place with residents, community groups, schools and businesses adjacent to Euston Approaches and Camden Cutting worksites.
- Meetings and site walks were organised with the residents and businesses along Park Village East, Parkway and Mornington Terrace to discuss the surveys and potential protective works to the structures in the area ahead of tunnelling and excavation works – 6, 15, 20, 28 September, 6, 12, 13, 17, 20, 26 October, 2 November and to be continued.
- Meeting with the Surma Community Centre on 19 October – attended lunch club at the Surma Centre and discussed the progress with the elderly project funded via HS2 CEF/BLEF programme.
- Meeting with Christchurch Primary School held on 13 October to discuss a few opportunities for working together and ideas for upcoming projects.
- Monthly meetings held with North Bridge Primary School to check-in and address any concerns they might have. Particular discussions around Parkway utility works and the hoarding mural.

- **Euston Station**

- Regular meetings have continued in this period with Drummond Street Traders, Stephenson Way Group, The Royal College of General Practitioners and University College London to update on progress of works in the west and south of the Euston Station.
- **Utility works west of the station including upcoming closure of Cobourg Street**
- Focused engagement has been held with local residents and businesses in Cobourg Street, Starcross street and Drummond Street regarding the utility works west of the station including upcoming closure of Cobourg Street in late November.
- In September visits have been organised to all the residential addresses and businesses impacted by the hoarding move in Cobourg Street to explain the upcoming works and listen to their concerns, which has directly influenced the design of the hoarding and other mitigation works including signage.
- On 19-21 October MDjv held two drop-ins in Drummond Street and a webinar to explain Cobourg Street hoarding move. 16 people attended above events, concerns were raised about parking and continued access for deliveries. Provision of additional parking is under revision and being discussed with LB Camden.
- **Engagements on utility works in east of the station, the interim taxi rank and Euston station design**
- On 14 October an update on utilities works east of the station have been provided to the Somers Town Neighbourhood Forum.
- On 19 October update have been given to the Euston Station Accessibility Advisory Group on the Euston station design and the interim taxi rank design and received useful feedback from local groups including Camden Disability Action
- The HS2 Euston team is getting ready to share more details of the developing design of both the station building and urban realm outside and want to hear from the local community and public about the proposals.

Drop into an exhibition

- **Wednesday 30 November 2022**, 3pm to 8pm, The Surma Centre, 1 Robert Street NW1 3JU
- **Saturday 3 December 2022**, 10am to 3pm, Maria Fidelis Catholic School, 1-39 Drummond Crescent NW1 1LY

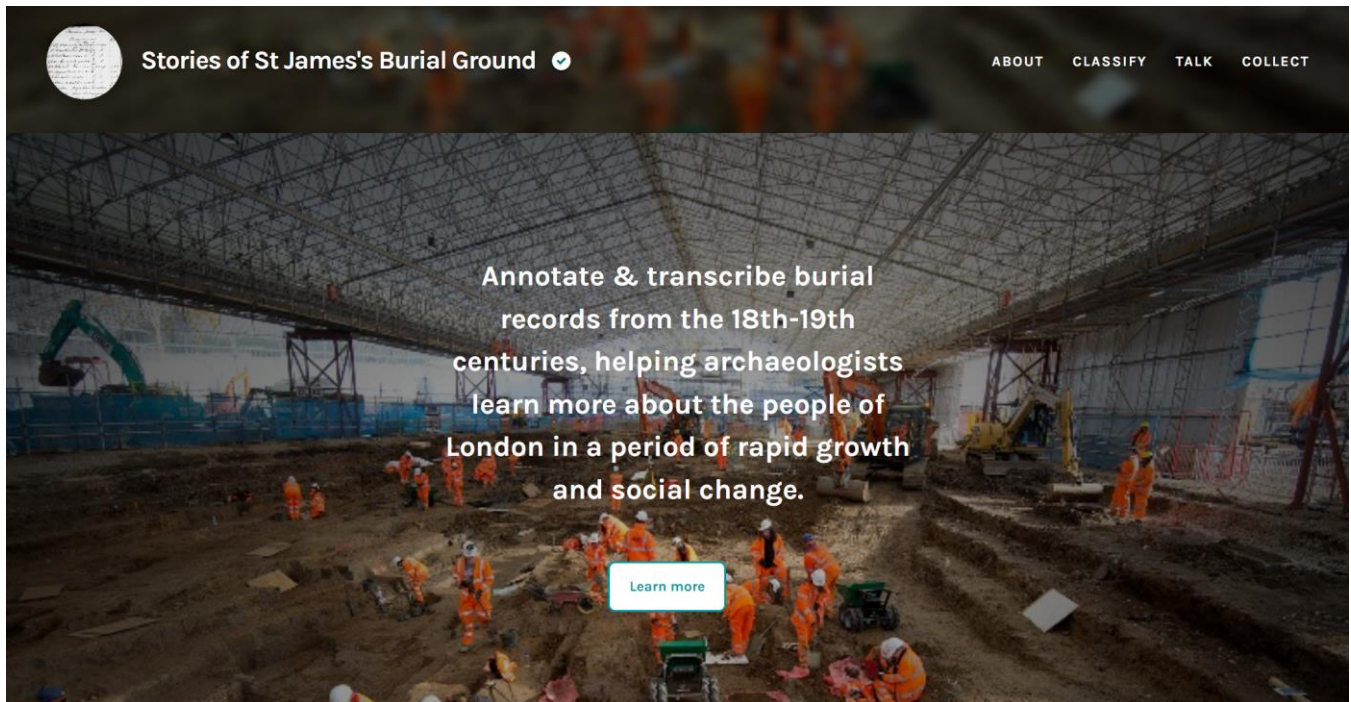
Join one of our webinars

- **Wednesday 30 November 2022**, from 6.30pm to 8.30pm
- **Wednesday 7 December 2022**, from 1.30pm to 3.30pm

Come see us at the market

- **Friday 2 December 2022**, 10am to 4pm, Chalton Street Market, Chalton Street NW1 1JH

- St James Garden digitisation project – webinars
- The Museum of London Archaeology, MDJv's archaeology contractor, held two beginner Zooniverse webinars on 18 and 20 October to explain how volunteers could help digitise the St James Garden burial records, 102 people attended. A third webinar for existing 'intermediate' volunteers was attended by 38 people. Feedback received includes the following: *"my first webinar and I don't think it will be my last. Great to have access to the expertise of such knowledgeable people without having to leave my home"*.
- If you are interested finding out more and volunteering on this fascinating project, please follow the [link to Zooniverse website](#).



Communications

- As part of a regular Camden-wide updates, newsletters, and a three-monthly construction lookahead have been distributed. These updates detail upcoming works, engagement, and community investment.
- **In Your Area website – we'd like your feedback**

We introduced some changes to how we digitally engage and communicate with you about the planning and delivery of HS2.

- We moved your local website within the main [HS2 website](#) and continue to update it regularly, to provide you with information about HS2 developments and opportunities in your area.
- We launched the [In your area map](#), which brings all of our work notifications together in one place, making it easier for you to navigate and keep up-to-date on the work we are doing in your area.
- We changed how we issue email updates about the HS2 project, how it's being planned and constructed and what we're doing to make it less disruptive. Please follow the link to sign up to the HS2 mailing list: <https://engagement.hs2.org.uk/join-mailing-list/>.

We want to learn more about what you think about the HS2 website and how we can continue to improve how we keep you informed.

Please take a few minutes to complete our short feedback survey. We will use the answers you provide to help us plan future improvements to the website and the other ways that we engage with you more widely.

[Let us know your views by completing our short feedback survey](#)

Community investment, School Engagement, Employment and Education

- **Local events**

- Team Euston hosted a local resident for a site visit who is studying towards a Level 2 Electrical Installation qualification. This visit was arranged through the CITB (Construction Industry Training Board) who accompanied the student. This was a great chance for the student to learn about the project, which is right on their doorstep and hear from apprentices about their experiences.
- 'A Day in the life' employment event held on 20th October 2022 – three members of the Mace Dragados delivery team attended this half-day event, drawn from a variety of job roles across the project. The Living Centre organised the event to provide Somers Town residents a broader view of the types of job roles available for different organisations. Due to the success of the event The Living Centre want to follow-up event focusing exclusively on HS2-related roles.
- Lisson Grove Job Centre Employment Fair held on 20th October 2022 – the Mace Dragados team attended to promote Security roles and a Team Coordinator role

- **Launch of HS2's giant London tunnelling machine sparks local job opportunities**

- The launch of HS2's giant tunnel boring machine, which set off on its five-mile journey from West Ruislip to Greenford on 6 October, has sparked new training and employment opportunities for local people.
- SCS is working with partners including Danny Sullivan Group and Camden Council to deliver a bespoke training and work placement programme especially for residents who live in Camden and six other London Boroughs.
- A two-week training programme, delivered with United Colleges Group, started on 24th October and will be followed by a four-week paid work placement, to enable candidates to get a feel for what it's like to work in construction, and as part of the team operating the giant 2,000 tonne machines.
- SCS contractor, Danny Sullivan Group, will be looking for standout candidates throughout the programme and will invest in providing tunnelling operative apprenticeships to those eager to earn, learn and progress into this specialist engineering role.



- **Schools Engagement**

- Mace Dragados and SCS are working together to deliver a programme of activity with Leighton College, a specialised SEND (Special Educational Needs and Disabilities) institution for 16–24-year-old students with mild to moderate learning disabilities. The session will consist of an overview of HS2 and the Joint Ventures' individual projects, followed by a health and safety presentation to assist students with completion of the health and safety element of a qualification they are studying towards.
- We have specifically 'recruited' staff volunteers who are neurodiverse and will be able to speak about their experience in the workplace to inspire students and demonstrate that a learning disability or difficulty isn't a barrier to getting a career in the construction industry and work on a project as prestigious as HS2.

- **Jobs Board showcases opportunities to work on HS2**

- The HS2 Jobs Board helps people find the latest vacancies across the project and allows prospective candidates to search for vacancies by region, or by specialism, allowing them to quickly identify opportunities that match their criteria.
- The Jobs Board is hosted on the HS2 Ltd website and can be accessed from here: hs2.org.uk/supply-chain-jobs.
- The Jobs Board has been developed as part of a Job Brokerage Partnership model that has the backing of the London Borough of Camden. Support is available from the London Borough of Camden to people who want to apply for vacancies that are showcased on the Jobs Board; more information about this support is available from here: goodwork.camden.gov.uk/.

- **Supporting charities and volunteering:**

- **Gardening and bulb planting event in Euston station area**
- On 4 November MDJV held a gardening and bulb planting volunteering event in three locations close to the station. 6 volunteers met with local community representatives and identified the locations such as **St Mary's and St Pancras School** on Polygon Road, **Cobourg Street** and courtyard in **Levita House**. The team cleared and weeded an overgrown garden areas and planted mix of tulip and crocus bulbs and wildflower seeds.



- **Third Age Project**

- On 8 September SCS team attended Third Age Project's 25th Anniversary Celebration which was launched by the Major of Camden and involved the TAP community choir, an art exhibition and life stories from some of their members. It was a chance for a team to meet more of the members of Third Age Project and celebrate the work they continue to do for the elderly people within the local community.
- Further meeting had been held on 27 October to discuss opportunities for Christmas festive period such as helping with Christmas Pantomime arranged by Third Age Project by donating Christmas presents for 6–7-year-olds
- **Delivery of furniture to Fitzrovia Youth in Action and the Surma Community Centre** (22 September) - SCS donated and delivered furniture from the Vehicle Holding Area. FYA received 2x desk drawer units and 8x swivel office chairs. The Surma Community Centre received 20x chairs, 2x desk drawer units and 2x rensair vents.
- **Donation of materials to local community:**
- 4 October - total 100x mini sleepers were donated to Woodthatworks London (40), the charity supporting disadvantaged groups like youth offenders to develop and learn new skills. Sleepers were also delivered to Alara Wholefoods (30) and Pheonix Gardens (30).
- 20 October - 25x mini sleepers were donated to London Zoo to contribute to the redesign of their garden area in their new education/visitors centre.



Mini sleepers donated to Woodthatworks London at Highgate Cemetery



Mini sleepers donated to Phoenix Garden

- **Litter Pick in Regents Park Estate** – on September SCS led a litter pick with 6 people around Harrington Street, Robert Street, Cumberland Market and Hampstead Road. A total of 7 full bags of rubbish were collected.



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Working groups

The ECRG working groups covering noise insulation, traffic, air quality and trees, and design development are an opportunity for complex technical topics to be discussed in detail outside of the main ECRG meeting and for suggestions and proposals from the community to be considered.

Below is a summary of topics covered recently.

- **Noise Insulation Working Group (NIWG)**

- NIWG meeting took place on 8 September. The meeting currently held in online format.
- Key areas discussed:
 - Update on NI programme split between SCSjv and MDjv.
 - Update on progress of setting up the show room for Ampthill Estate and agreement to hold meeting face-to-face meetings with the residents.
 - Update on latest noise modelling by SCS and MDjv. Consideration to hold attended monitoring at certain properties where it is required.
 - Reimbursement of electricity cost is to be done via Payit System. Residents will receive a letter in September to validate and confirm they are the right recipient to this reimbursement. Payments will go out in October but is not restricted to only being paid in October for the 2022 annual payment.
 - NIWG meetings to continue going forward. Frequency is acceptable to be every 3 or 4 months. Duration of meetings to be reviewed.

- **Traffic Working Group (TWG)**

- Meetings held on 5 and 26 September, 24 October and 21 November
- The meetings currently held in online format with specific follow up in-person meetings where required, such as site walks. The suggestion has been made to move to hybrid meeting. An email poll to be sent to the member to ascertain preference for future meetings.
- Key points at the meetings:
 - Update and coordination from MDJV, SCS, UKPN and Thames Water of upcoming works. Actual and forecast LGV figures were presented.
 - Update on the ongoing utility connection works to SCS worksites and utility diversion works on Hampstead Road, Lidlington Place and Varndell Street
 - Park Village East south lorry lay-by presented at previous TWG in July and August. Site visit incorporating viewing platform visit for Chair's of Residents Association on 12 September.
 - Use of Stanhope Street entrance gate by SCS from September 2022 onwards
 - Update on Parkway utility mitigation, due to start in January 2023.

- Mornington Street Bridge parking zone and access presented at TWG in September and October. Workshop or site walk to be arranged early December following anticipated Network Rail sign off.

Air Quality and Open Spaces Working Group

- Meeting held on 18 October in hybrid format.
- Key areas discussed:
 - Updates on air quality monitoring and reporting. Monthly reports are available online on HS2 website <https://www.hs2.org.uk/building-hs2/hs2-environment-facts/hs2-and-air-quality/>.
 - The Group considered a number of options for the replacement of the tree lost on the corner of North Gower Street and Euston Road. These included new planting further from the road and existing utilities and creating a new raised bed.
 - The Group also received a briefing on the methodology for sustainable sourcing for Euston Station and heard about the replacement of trees on Harrington Street.

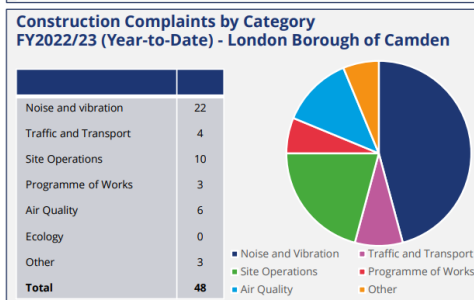
Complaints and Enquiries

- In total 20 complaints and 234 enquiries received by HS2 Helpdesk in September and October 2022.
- Below are the detailed screenshots from the Local Authority Report for September and October.
- Note: November 2022 report will be included in the next ECRG report.

September 2022

Helpdesk Enquiries - London Borough of Camden		
Numbers	September 2022	FY2022/23 (Year-to-Date)
Total cases	112	556
Type of case	Total number September 2022	FY2022/23 (Year-to-Date)
Construction	82	376
Land & Property	21	135
Community Engagement	4	16
Other	5	29

Complaints - London Borough of Camden			
	Total number September 2022	Total number FY2022/23 YTD	Total number FY2021/22
Complaints TOTAL	5	51	164
Service	1	3	7
Construction	4	48	157



October 2022

Helpdesk Enquiries - London Borough of Camden		
Numbers	October 2022	FY2022/23 (Year-to-Date)
Total cases	122	678
Type of case	Total number October 2022	FY2022/23 (Year-to-Date)
Construction	79	454
Land & Property	30	165
Community Engagement	5	21
Other	8	38

Complaints - London Borough of Camden			
	Total number October 2022	Total number FY2022/23 YTD	Total number FY2021/22
Complaints TOTAL	15	66	164
Service	1	4	7
Construction	14	62	157

