

## Notice of temporary road closure, Banbury Lane, Lower Thorpe Mandeville

November 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. We are following Government and Public Health England (PHE) advice on working safely during the pandemic. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more. You can sign up for regular updates in your local area at [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

### What are we doing?

At the end of November, we will be carrying out drainage improvement works along Banbury Lane, near Lower Thorpe. These works will improve the surface water drainage in the area where our internal access road crosses Banbury Lane.

Due to the nature of these works, we will be working directly on the carriageway and for reasons of safety we will need to close this section of road for approximately 5 days.

Where the drainage improvement works are taking place, we will also be carrying out localised vegetation clearance and verge maintenance.

### When will these works take place?

Banbury Lane will be fully closed, 24 hours a day, from Monday 28 November to Friday 2 December 2022, with a diversion in place.

We will open the road earlier if possible, depending on the progress and extent of work required. These dates may be subject to change due to conditions outside of our control such as weather.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Works will commence Monday 28 November 2022

Normal working hours:

Monday to Friday

8.00am – 6.00pm

Saturdays

8.00am – 1.00pm

Our contractors may be on site for one hour's start-up and shutdown either side of these times

### What to expect

Varied activities with both quiet and busier periods.

24-hour road closures and some additional traffic.

Noise from plant and equipment used for the works.

### What we will do

Manage any environmental impacts, such as traffic and noise.

Respond promptly to any complaints and take appropriate action.

Take care to respect the community.

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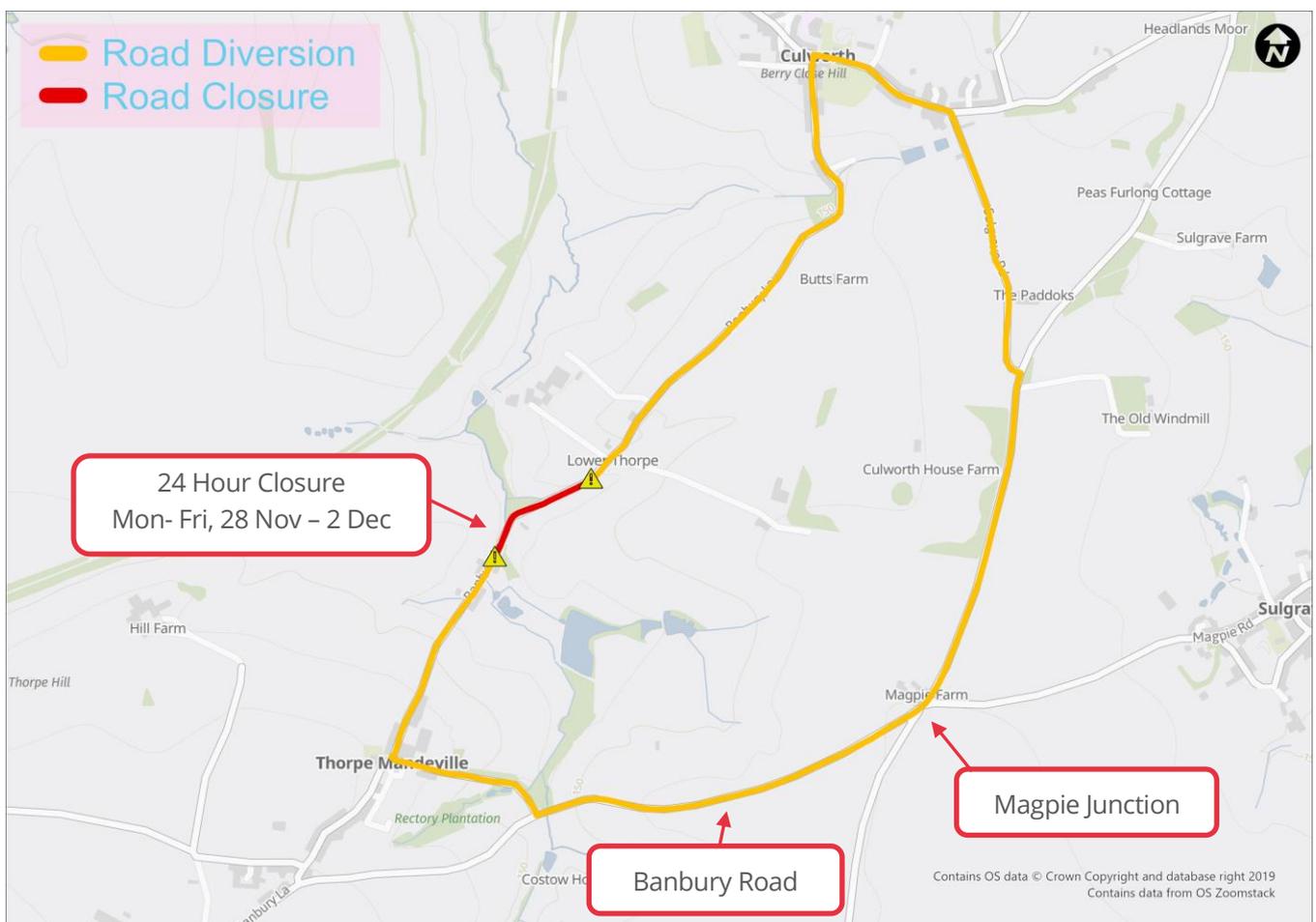
Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Where will the works take place?

The map below, shows the closure area on Banbury Lane and local diversion route. The diversion will be in place for approximately 5 days commencing, Monday 28 November 2022. We will endeavour to open the road earlier if possible, depending on the progress.



Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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High Speed Two (HS2) Limited, registered in England and Wales.

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