

Notification



Car park construction at Ruislip Golf Course

November 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
www.hs2inHillingdon.co.uk

HS2 & SCSJV information hub

The community information hub is now open for drop-ins on
Mondays and **Wednesdays** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your
questions about the project and our works in Hillingdon and Northolt.

You can find us in the portacabin on the right of West Ruislip Portal
entrance on Ickenham Road.

What we are doing

From 12 December 2022, we will be carrying out work to construct a new
car park for staff in the Ruislip Golf Course.

We will be stripping away the topsoil and replacing it with a thin layer of
stone. We will then grass seed the area, so that whilst it is being used for
parking, grass will still be in place.

This has been approved by the London Borough of Hillingdon to assist
with the reduction of operatives parking on local streets.

The car park will be in place throughout the duration of the construction
project and will be restored as part as the golf course redesign.

These works will pause on 23 December 2022 and restart on 3 January
2023.

We would like to apologise in advance for any disruption or
inconvenience this may cause. Every effort is being taken to ensure that
these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please
contact our HS2 Helpdesk team on 08081 434 434
or email hs2enquiries@hs2.org.uk**

Duration of works

12 December 2022 to 28
January 2023

Monday to Friday 8am to
6pm and Saturday 8am
to 1pm

We may be on site for an
hour before the start
and/or end of the shift

What to expect

Operatives in the work
area, as well as
excavators and lorries to
reposition the topsoil

What we will do

Continue to monitor our
working methods and
minimise disruption to
the local community

Advise our staff to be
mindful of our
neighbours

Provide updates at
HS2inHillingdon.co.uk

Car park construction at Ruislip Golf Course

Notification



www.hs2.org.uk

Approximate location of activity



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog works-1-28/11/2022

High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.

Call our HS2 Helpdesk team on **08081 434 434**