

HS2

Notice of utility surveys in your local area

November 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Works planned on Park Royal Road

From 14 November to 11 December a utility company called Zayo working on behalf of HS2 will be carrying out telecom diversionary works on Park Royal Road. These works will consist of upgrades to existing utility services, diversion of utilities and installation of new ducts and connections.

Due to the location of the utility services below the road, Zayo will carry out the works in a series of traffic management phases, which will consist of lane and footway closures. Pedestrian and vehicle access will be maintained during these works.

You can view maps showing the location of the closure, phases, and diversion routes on the following pages.

How this might affect you

To carry out the works as quickly and safely as possible, Zayo have agreed with Ealing Council that works can take place at the following dates and times:

- Overnight from 14 to 17 November 2022 between 8pm to 6am
- During the day from 17 to 30 November 2022 between 8am to 6pm
- Every weekend from 26 November to 11 December 2022 (daytime and overnight works)

Zayo will be digging temporary trenches along Park Royal Road to access the utilities services below ground. Zayo will then backfill and relay the tarmac once works have been completed.

Your utilities will not be affected during these works. The dates for these works may change.

You can view the engagement letter provided by Zayo on page three.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight from 14 to 17 November 2022 between 8pm to 6am

During the day from 17 to 30 November 2022 between 8am to 6pm

Every weekend from 26 November to 11 December 2022 (daytime and overnight works)

What to expect

Works will be completed in various phases to reduce impact on the road network

Lane and footpath closures will be in place throughout the duration of these works

Digging temporary trenches along Park Royal Road

What we will do

We will carry out the works as quickly and safely as possible

Provide updates at hs2.org.uk/in-your-area/map

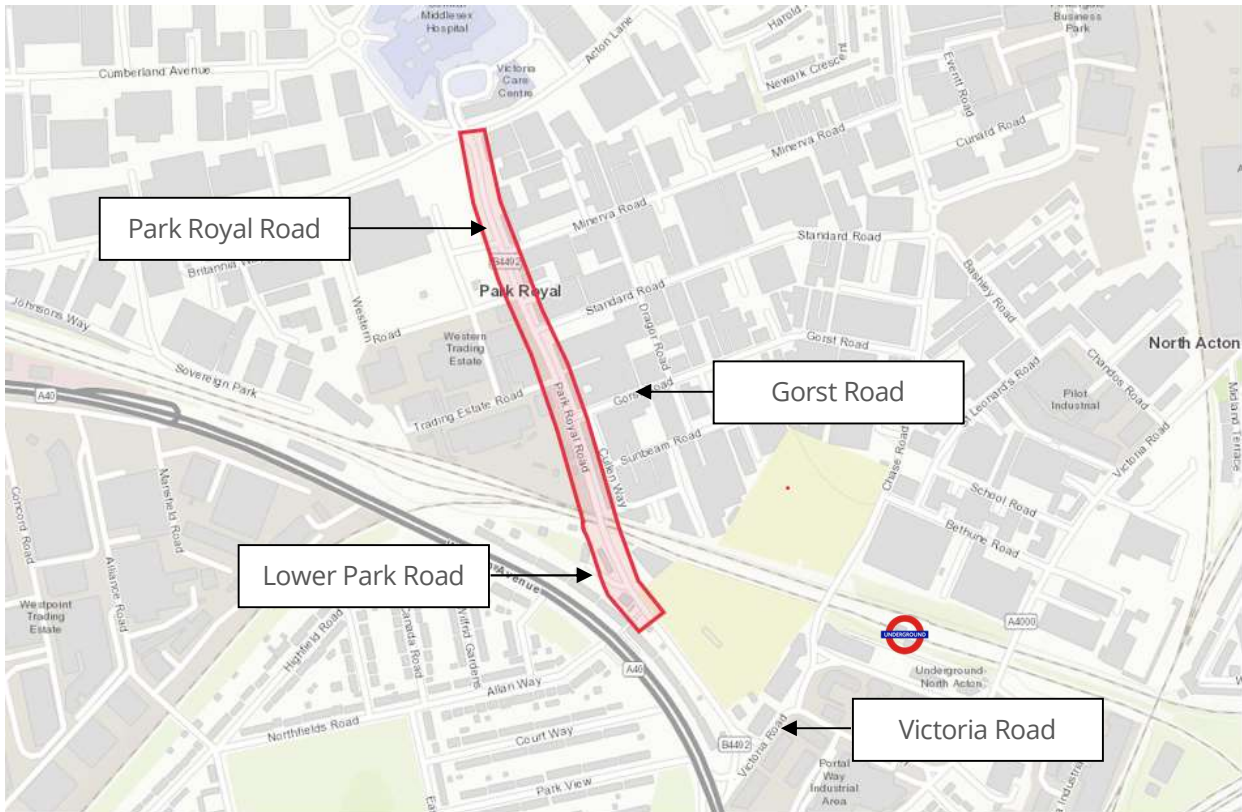
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Notification



www.hs2.org.uk

Map showing the location of Zayo works on Park Royal Road between 14 November to 11 December 2022



Key

Zayo work location  London Underground 

Dates mentioned in this notification may change, we'll provide updates at hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**



IMPORTANT INFORMATION

Dear Owner/Occupier

RE: Expansion of the Zayo Telecommunications Network

Please be advised that JSM Construction will be carrying out a telecom diversionary works on Park Royal Road, from opposite the junction of Minerva Road to the rear of 312 Western Avenue, from the 14th November – 11th December.

These works are being carried out with the permission of the Local Authority's Highway Department and the Traffic Police and is in strict accordance with the New Roads & Street Works Act 1991.

We would like to apologise in advance for any inconvenience that these essential works may cause, and I can assure you that we will endeavour to keep disruption to the absolute minimum whilst passing your property as quickly as possible.

Since our inception Zayo has been granted numerous awards by local authorities for consideration and care in contracting.

May we thank you in advance for your co-operation and should you require any further information regarding these works, please contact our Head Office On; **01992 788 019**.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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