

Update: Utility works on Station Approach and Long Drive

October 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at hs2inhillington.co.uk

HS2 & SCSJV Information Hub

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

What we are doing

We wrote to you recently to let you know about our plans to carry out the main sewer protection works on Station Approach and Long Drive. These works have been rescheduled and will now take place from 27 October to 14 November 2022. These works are to reline the foul and surface sewer network and will happen overnight from 8pm to 5am, Thursday to Sunday to minimise disruption.

On three occasions we will start work from 7pm to 7am on the following dates. Friday 28 October and Wednesday 4 and 11 November 2022. This is to allow adequate curing time to complete the sewer lining works. Please note that these activities are weather dependant and may need to be rescheduled.

We will set up a site compound at the junction of Station Approach with Great Central Avenue on Thursday 27 October from 8am to 6pm. Due to the location of our site welfare, we will close the road at the junction of Great Central Avenue with Station Approach, for the duration of the works.

There will be a clearly signed diversion route via Bourne Avenue and Primrose Gardens to enable access to Great Central Avenue.

How these works might affect you

We will be using a tanker to discharge water, as well as high pressure jet washers and we anticipate that this will create some noise. However, we will be using noise reducing barriers to minimise disruption and will limit the use of the jet washer as much as possible. Every effort will be made to carry out the noisiest work early in the shift.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

27 October to 14 November 2022

Overnight Thursday to Monday, 8pm to 5am

We may be on site for an hour before and/or end of each shift

What to expect

We will be using a tanker to discharge water and using high pressure jet washers, and we anticipate that this will create some noise

Temporary traffic management and lane closure

Footpath closure and diversion

Your utility services will not be affected

What we will do

Maintain access to local shops and properties

Keep all sites safe and secure

Ensure that all sites are reinstated to the required standard

Provide updates at HS2inHillingdon.co.uk

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Notification



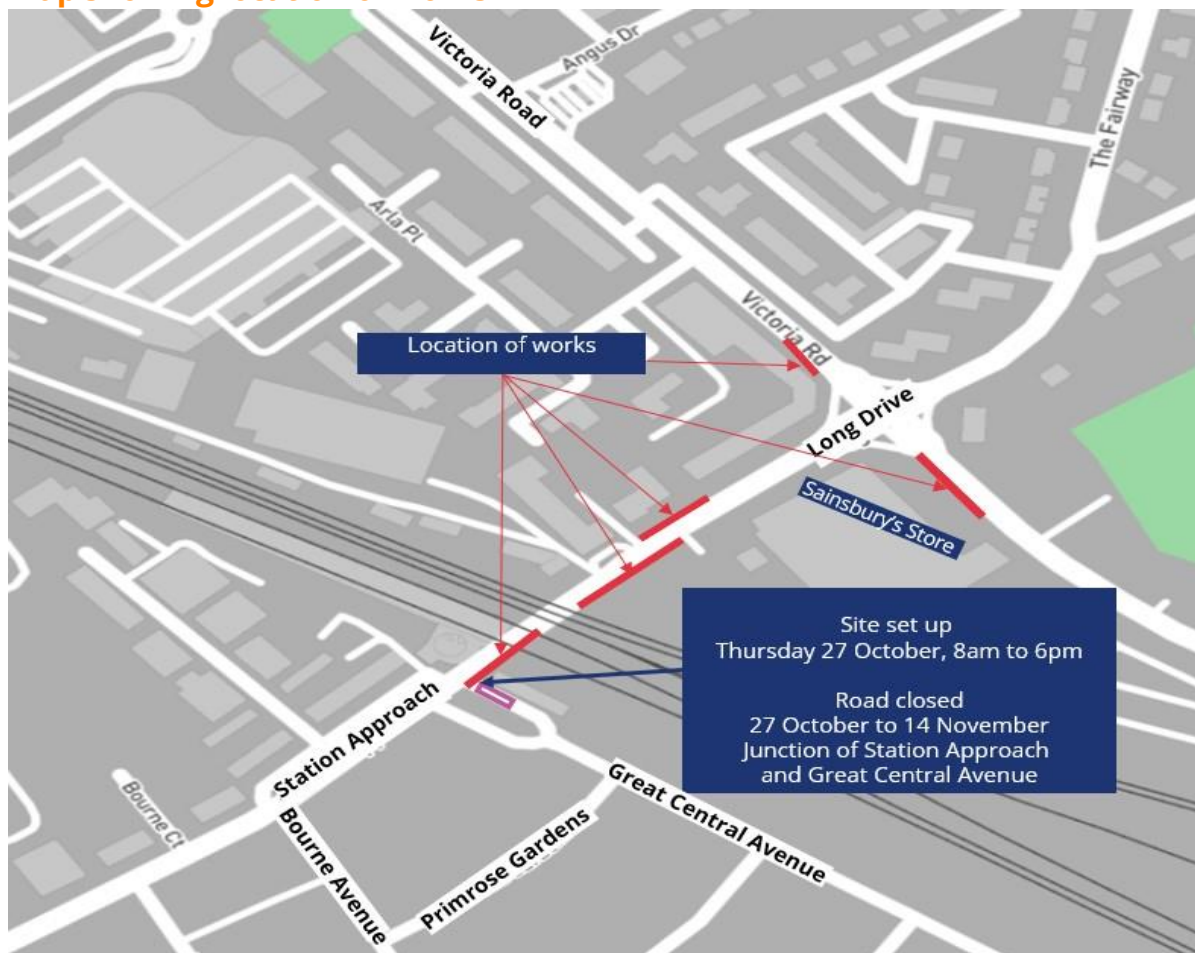
www.hs2.org.uk

How these works might affect you... continued

Temporary traffic lights with a single lane closure required in multiple phases. The traffic management configuration will be altered and removed each night. Traffic will be able to flow in both directions at all times.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

Map showing location of works



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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