

# Notice of extended working hours

October 2022 | [www.hs2.org.uk](https://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continuing our work to divert utilities cables and an existing sewer on Wormwood Scrubs. You can find out more about our works, including our latest works updates here: <https://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-old-oak-and-north-acton/wormwood-scrubs/>

## Extended weekend working hours on Old Oak Common Station site

To complete the next part of the Stamford Brook Sewer diversion works, we need to extend our standard working hours. From 31 October to 23 December working hours on Monday to Friday will be 8am to 10pm, 8am to 6pm on Saturdays and 10am to 6pm on Sundays.

## How will we reduce disruption to the local community?

This work is taking place approximately 650m away from the edge of the site compound that borders Old Oak Common Lane. Please see the map on the next page for the location of these works.

The work is unlikely to create any noise implications to the community. However, we will employ the following measures to minimise any impact on site neighbours:

- We will use best practicable means to reduce any excess noise. For example, machinery will be switched off when not in use and acoustic barriers will be set up around the work areas.
- To reinforce our 'Shush' campaign in the community, we will be re-briefing our teams to ensure that no excess noise is made during these works including the sounding of horns, banging truck doors, talking loudly, or leaving engines idling.
- To reduce light disturbance from the work activities only necessary task and safety lighting will be used on the site. All lighting will point into the works area or down to the ground to reduce excess light impacting the local community.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

The extended working hours will commence from 31 October 2022 until 23 December 2022. The working hours will be 8am to 10pm Monday to Friday, 8am to 6pm on Saturdays and 10am to 6pm on Sundays.

### What to expect

Construction vehicles including digger movements and wagons.

We will be pouring concrete and laying pipes to form the manhole access to connect to the newly constructed sewer in Wormwood Scrubs.

### What we will do

We will use best practicable means to minimise any impact on our site neighbours.

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[www.hs2.org.uk](http://www.hs2.org.uk)

## What will this work involve?

As part of the sewer diversion works, we need to connect the new sewer with the old one. Before we can connect to the existing sewer, the following works need to take place:

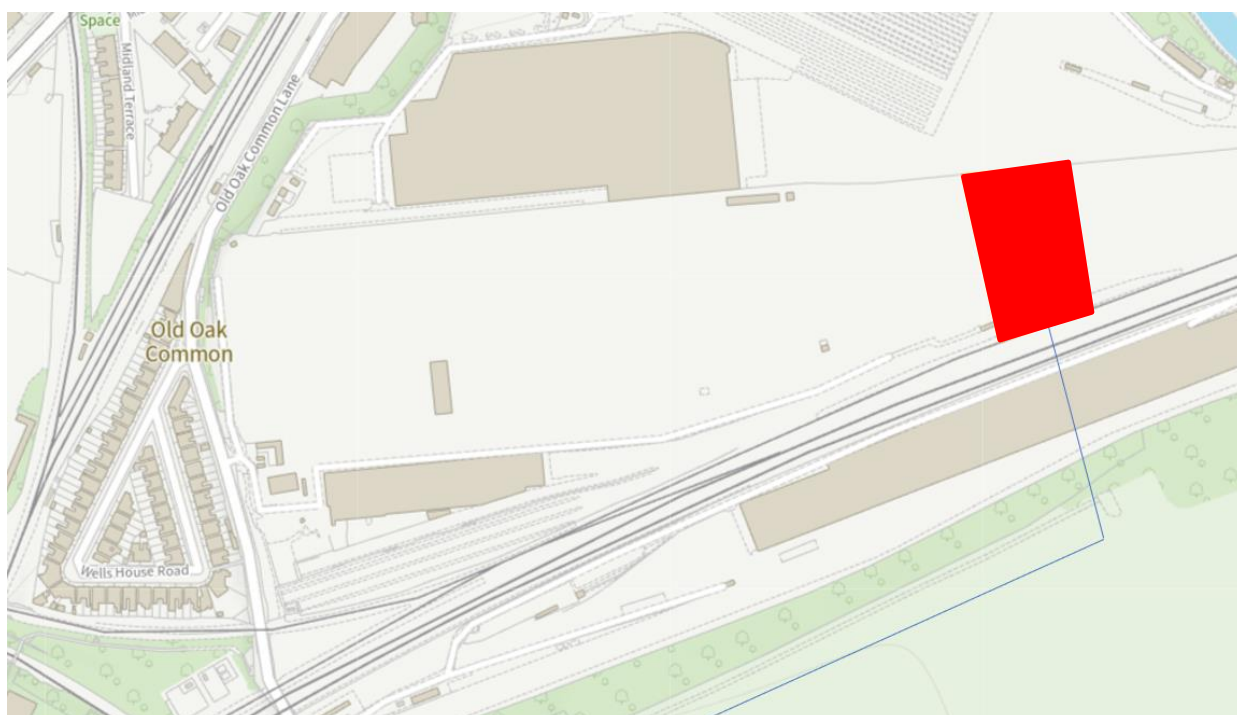
- The existing sewer will need to be opened and temporary pipes will need to be installed to maintain the flow
- Two manholes need to be constructed which will allow access into the new sewer
- To do this we will need to excavate approximately 8 metres below ground level
- We will need to pour concrete slabs to support the temporary and permanent structure
- We will also need to construct manhole walls to support the newly built manhole
- Finally, once the manholes have been constructed, we will need to backfill and remove the temporary works

As the sewer system flows underneath the Crossrail rail tracks, for safety reasons, we are required to reduce the duration of these works to mitigate risk exposure to the sewer and the live railway.

Therefore, to ensure that these works are carried out safely, we need to increase our standard working hours. From 31 October to 23 December working hours on Monday to Friday will be 8am to 10pm, 8am to 6pm on Saturdays and 10am to 6pm on Sundays.

This work is due to take place in the timeframes outlined in this letter and all approvals will be in place prior to works commencing.

## Map of the works



*The image shows the location of the working area on site in red*

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**  
**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-prog-works-64-14/10/2022**

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