



Emergency overnight closure on the A38 southbound carriageway at Streethay

October 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

The work we will doing

We are working with National Highways to complete emergency surfacing works on the A38 southbound carriageway at Streethay. These works are required, to repair and resurface a section of the highway, to ensure the safety of road users.

When the work will take place

The A38 southbound carriageway will be closed from 9:00pm on Tuesday 18 October and will re-open at 5:30am on Wednesday 19 October.

Where we will be working

The map below details the A38 southbound diversion route.

Southbound diversion: traffic will be diverted from Hilliard's Cross, along Wood End Lane, A515 Tewnals Lane, A51 Stafford Road, A5192 Eastern Avenue and onto Cappers Lane.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Closure of the A38 southbound carriage way

The closure will take place from 9:00pm on Tuesday 18 October to 5:30am Wednesday 19 October

What to expect

Some low levels of noise and vibration may be generated from the work we are completing.

What we will do

Inform you of any changes in advance.

Keep you informed of updates via:
www.hs2.org.uk/staffordshire

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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