



Update of notice of utility surveys in your local area

October 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Surveys planned on School Road

We recently wrote to you last month about carrying out overnight drainage surveys in your local area from 10 October to 15 October 2022. These will now take place, overnight 16 to 19 November 2022 between 8pm to 6am.

The surveys will help us to understand the condition of the drainage system in the area and how best to protect them during the construction of the railway. These works will be to replace a manhole cover located on School Road. We will also investigate the manhole using a 3D camera scanner to capture internal dimensions and the condition of the sewer system.

The manhole cover will be replaced with a like for like replacement. Your utility services will not be affected during these works.

How might this affect you

We will have a lane closure on School Road opposite Bentley West with parking bay suspensions.

Access to businesses and homes within the lane closure will be available at all times.

You can view a map showing the location of these works below. Please note the dates for the surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk.

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Duration of works

Overnight from 16 to 19 November 2022

Surveys will take place overnight between 8pm and 6am

We may be on site from 6pm before the start and/or an hour at the end of the shift

What to expect

Temporary lane closures will be in place on School Road

Parking bay suspensions on School Road

What we will do

Monitor our working methods to minimise disruption to you

We will provide updates at hs2.org.uk/in-your-area/map

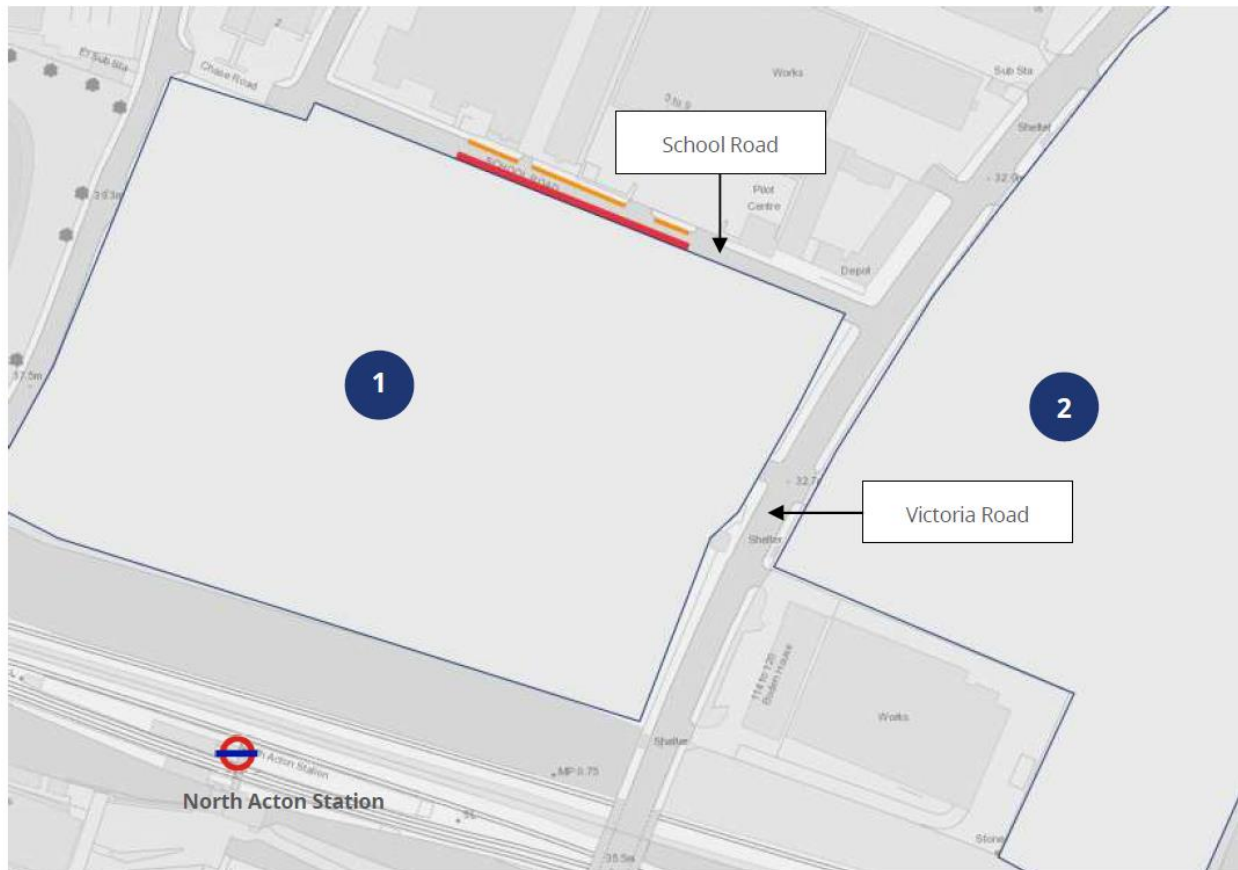
Notice of utility surveys in your local area

Notification






www.hs2.org.uk

Temporary lane closures on Victoria Road between 16 and 19 November 2022



Key:

Victoria Road Crossover Box Site **1** Flat Iron Site **2** Underground Station 
Temporary lane closures  Parking bar suspensions 

Dates mentioned in this notification may change, we will provide updates at hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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