



# Update: Next phase of ventilation shaft construction at Canterbury Works site

October 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

Whilst we continue works at the Canterbury Works site to construct the ventilation shaft, we would like to remind you that this site is permitted to operate for 16 hours (7am to 11pm), 5 days a week in agreement with Bent Council. Please note that this does not mean we will be working constantly throughout this period, but there will be activities relating to shaft construction where we will be working extended hours.

## Construction of the adit connections within the shaft

Works are ongoing on site to construct the ventilation shaft. We have now reached the next phase of shaft construction where we will be excavating the shaft adit (horizontal passages below ground) that will connect to the future HS2 tunnels.

To construct the adit we will use an excavator to break through the sprayed concrete lining (SCL) of the shaft wall and continue to excavate underground lining the excavated area with sprayed concrete as we progress.

## What to expect

Construction of the adit will carry on until the end of February 2023. On Mondays from 8am, lasting approximately 3 hours, we will be breaking out the head wall at the end of the adit after each weekend break. The site team must spray the head wall to full thickness to reduce the impact from settlement on the surrounding area at the end of each week. You may notice additional noise and vibration from the breaking out of the SCL but as we advance into the tunnel this will be reduced.

## What we will do

To help minimise disruption during the extended hours we will carry out works that may cause greater noise during our core hours on 8am to 6pm Monday to Friday. We will continue to monitor our working methods and implement noise training to site teams working at night and advise them to be mindful of the community during works.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Ongoing until 28 February 2023

Our working hours are 8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays

Extended hours for Ventilation shaft works – 7am to 11pm Monday to Friday

We may be on site for an hour before the start and/or end of each shift

## What to expect

You may notice additional noise and vibration from excavation works within the shaft

Lifting operations

## What we will do

We will continue to monitor our working methods to keep disruption to a minimum

Provide further updates about any specific works which might cause disruption to you via post and at <https://www.hs2.org.uk/in-your-area/map/>

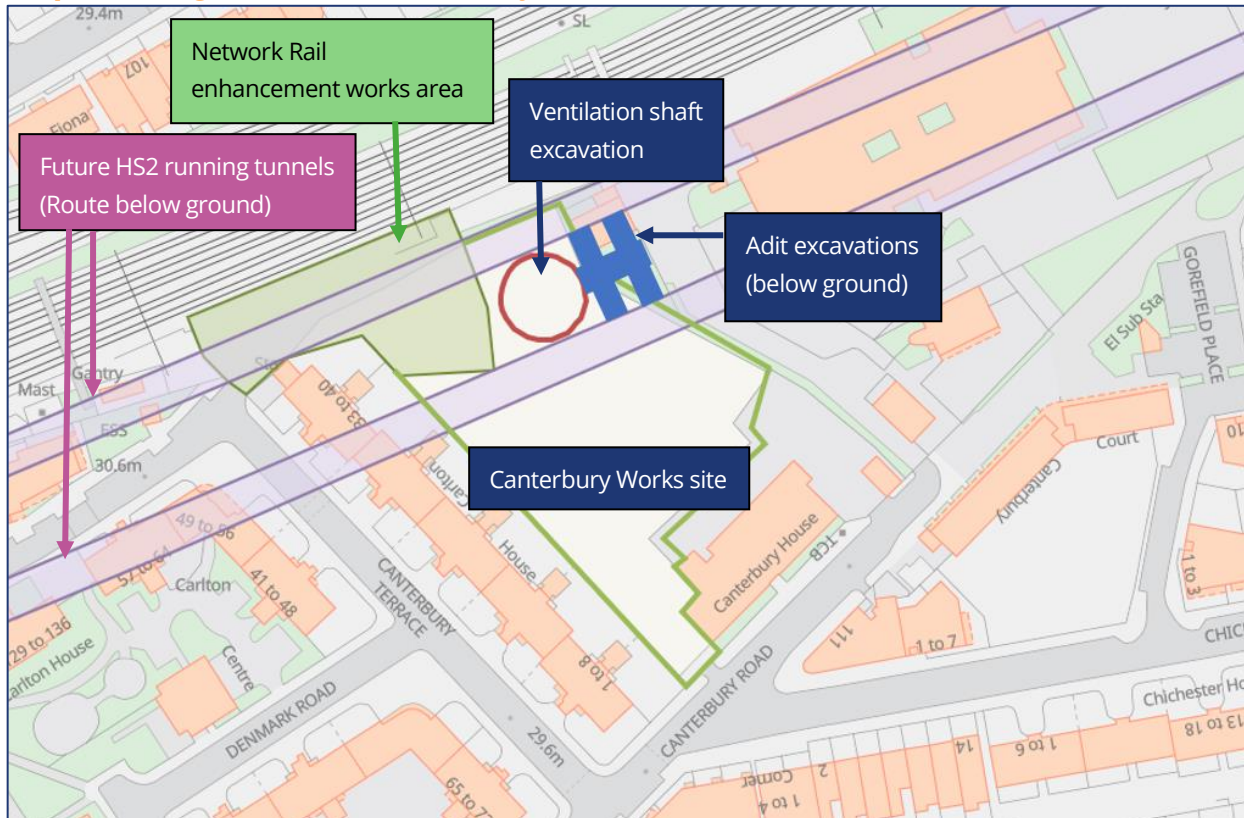
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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map showing works at Canterbury Works site



The ventilation shaft has a diameter of 15 metres and is currently 36 metres deep. The adit will be dug 25 metres below ground.

The construction teams in your local area are committed to minimising disruption as much as possible. You can find out how we manage the impacts of construction at [www.hs2.org.uk/in-your-area/managing-impacts-of-construction/](http://www.hs2.org.uk/in-your-area/managing-impacts-of-construction/)

## Speak to our local engagement team

We understand that construction can be frustrating for residents nearby our sites. Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

We hold virtual drop-ins on the third Wednesday of each month – Our next virtual drop-in is on Wednesday the 19 October 2022. For more information regarding our drop-ins, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/).

Please contact the HS2 Helpdesk If you are not able to attend a drop-in and would like to speak with us at another time.

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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