

HS2

Notice of UKPN Construction Works

September 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing?

In order to prepare for the future railway, UK Power Networks (UKPN) need to carry out vegetation clearance to allow for surveys to be completed at the Network Rail operational site.

All relevant consents and site access permissions have been obtained from the local authority ahead of works starting at the location on page 2.

The works are due to start on 17 October and are expected to last until 24 October.

How will this impact you?

UKPN will be working in the area highlighted yellow on the map on page 2. You may hear some noise from the machinery used to clear vegetation.

UKPN has a responsibility for delivering electricity services to homes and businesses across the region and will ensure that the impact of any work is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration

Works will start on 17 October and complete by 24 October

Our core working hours are Monday to Friday 8:00am to 6:00pm, and Saturday 8:00 to 13:00.

We will be on site one hour before and after the end of each shift

What to expect

You may hear the machinery we will use to clear vegetation.

We will also be undertaking a non-intrusive topography survey. This will be hand dug and will be quiet works.

What we will do

Maintain electricity services

Complete the work as quickly as possible to avoid disruption, and maintain access throughout.

We'll keep you informed of any changes.

Map showing the work area covered by the notice.



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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