

HS2

Notice of UKPN Construction Works

September 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing?

In order to prepare for the future railway, UK Power Networks (UKPN) need to carry out an intrusive survey (a trial hole) within the National Grid site, off Acton Lane.

UKPN will be carrying out these surveys in order to enable completion of design. All relevant consents/site access from associated stakeholders/landowners will be obtained before the works start.

UKPN will be working on Monday 10 until Wednesday 12 of October.

How will this impact you?

UKPN will be working in the area highlighted yellow on the map on page 2.

As the works are hand digging, noise and vibration levels will be low. We will maintain access throughout the duration of our works.

UKPN has a responsibility for delivering electricity services to homes and businesses across the region, and will ensure that the impact of any work is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration

Works will be on 10 and complete by 12 October.

Our core working hours are 8:00am to 6:00pm.

We will be on site one hour before and after the end of each shift.

What to expect

We will be hand digging one trial hole. Noise and vibration levels will be low. Access will not be affected.

What we will do

Maintain electricity services.

Complete the work as quickly as possible to avoid disruption and maintain access throughout.

Keep you informed of any changes.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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