# **Notice of Temporary Traffic Lights on Waste Lane**

September 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

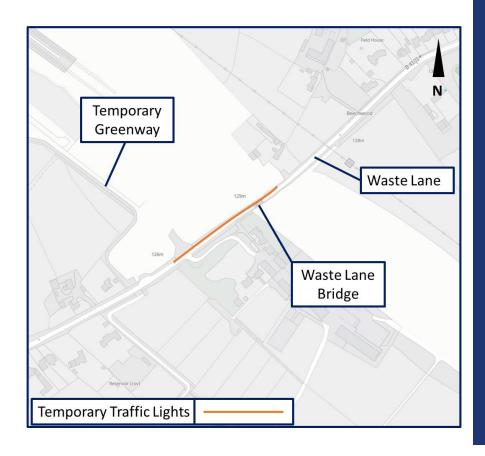
# The work we will be doing

BBV will be undertaking some survey works near to the bridge on Waste Lane. This will also include strimming back some vegetation in the areas that are being surveyed. To do this safely we will need to install temporary 2 way traffic lights on Waste Lane.

# When will these works take place

The works will take place on Monday 10 October and Tuesday 11 October and will be in place from 9:30 am until 3:30pm

#### **Location Plan**



#### **Duration of works**

For two days starting on Monday 10 October and finishing on Tuesday 11 October

# What to expect

Some noise from the strimming

Two-way traffic lights may result in slight delay to journey times

Our workforce may be on site one hours before and after to set up and take down equipment

#### What we will do

Keep you up to date with any changes at www.hs2insolihull.co.uk

Provide you with contact details should anything go wrong

### Come and see us

Your local community engagement team will be at Balsall Common Library 2pm-5pm on the fourth Thursday of the month

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

# Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

# Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434** 



Minicom **08081 456 472** 



(a) Email **HS2enquiries@hs2.org.uk** 

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Prog-works-48-21/09/2022

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56