

## Updated notice of utility works

March 2023 [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

### What are we doing

We have previously communicated to you about work on a strategic sewer in the Gilson area. Severn Trent required the sewer to be moved because it is in the way of the HS2 railway line.

The sewer diversion starts in the fields just to the south of Coleshill Manor, then heads north-east crossing under the M42 motorway, and then north along the eastern side of Gilson, ending just to the north of the village.

The majority of the sewer is completed, including four tunnels under the M42 motorway. However, due to a burst main beneath Gilson Drive we have experienced engineering difficulties on the final section of our tunnelling works, resulting in the closure of Gilson road.

For safety reasons we are working to complete the section beneath Gilson Drive and Gilson Road over the next few weeks to reopen the road as soon as it is safe to do so. Work will then continue, adjacent to Gilson Road, constructing of the remaining section of the new sewer and constructing manholes, which will be used for access and maintenance.

### How will this impact you

The work will generate a small amount of noise and dust, but we will do our best to keep this to an absolute minimum.

Severn Trent has a responsibility for delivering water and sewerage services to homes and businesses across the region and to ensure the impact of any work is kept to a minimum.

There will be no impact on your water or sewerage services.

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434

or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

### Duration

Remaining works shall be completed by the end of September 2023.

Our core working hours will be 8.00am to 6.00pm Monday to Sunday.

We may on occasion have to work beyond these hours and Severn Trent will notify you if you are directly impacted.

We may be on-site one hour either side of these times for set-up and close-down.

### What we will do

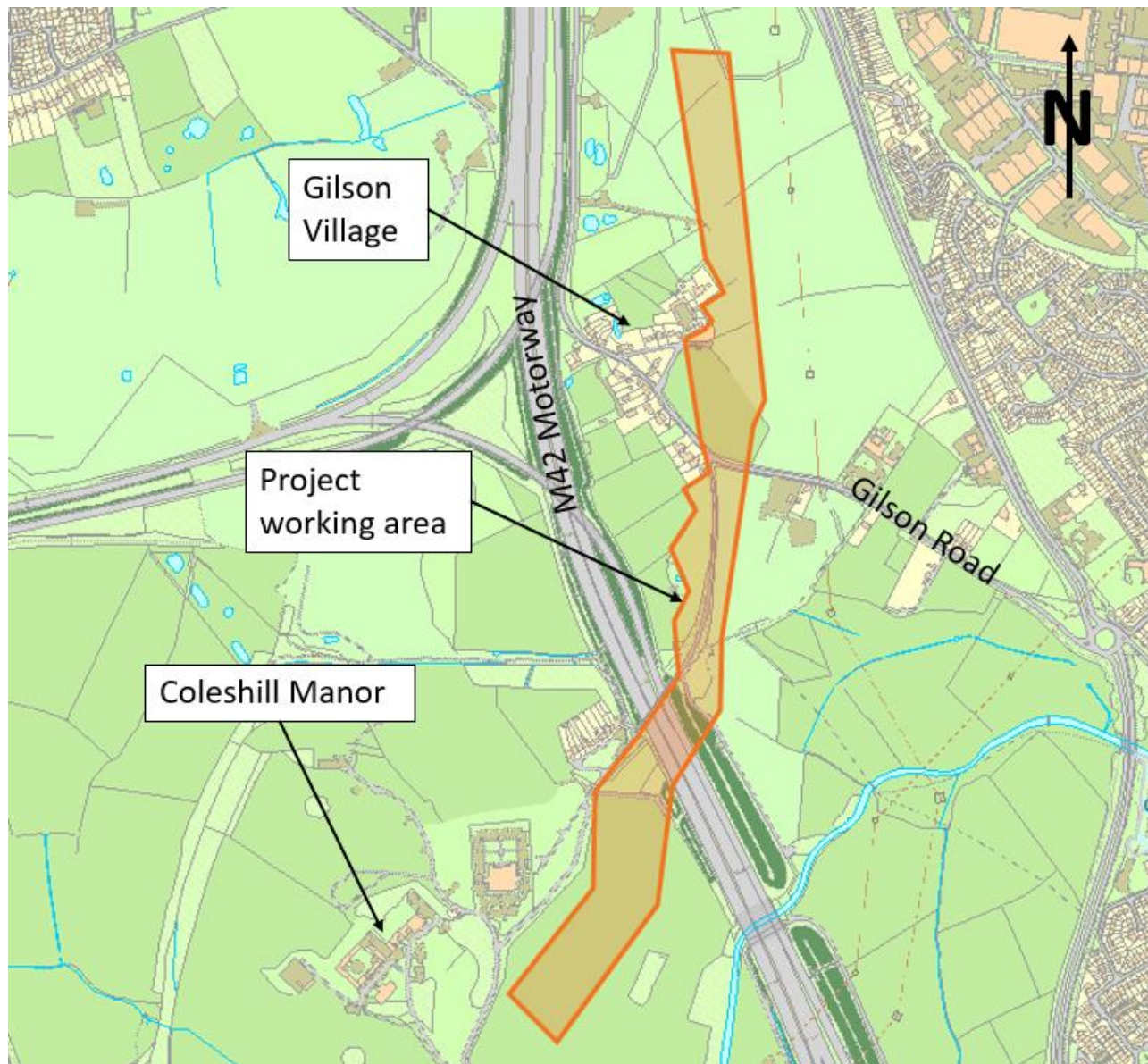
If you are directly impacted by the work, Severn Trent will speak with you before it begins to ensure access is not impacted.

At no time will your water or sewer services be interrupted.

We will complete the work as quickly as possible to avoid disruption and provide you access throughout.

## Location of work

The location of our working area is shown below – orange box.



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# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on: Freephone:

**08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inWarwickshire.co.uk](http://www.hs2inWarwickshire.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)  
You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

If you have any questions about this notification of works, please get in touch.

 24/7 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:  
**FREEPOST**  
**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2.commonplace.is](http://www.hs2.commonplace.is)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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