

Updated notice of utility works

November 2023 www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing

We have previously communicated to you in September 2023 regarding the strategic sewer in the Gilson area. We updated you then that the work would be completed by the end of November. This work has taken longer than expected and will now be completed by 22 December 2023.

The sewer diversion starts in the fields just to the South of Coleshill Manor, then heads north-east crossing under the M42 motorway, and then north along the eastern side of Gilson, ending just to the north of the village.

The remaining shafts need to be converted into manholes. The shafts are located on Gilson Drive and Gilson Road, shown overleaf. Excavators and a crane will be required to complete the works.

How will this impact you

The work will generate a small amount of noise and dust, but we will do our best to keep this to an absolute minimum.

Severn Trent has a responsibility for delivering water and sewerage services to homes and businesses across the region and to ensure the impact of any work is kept to a minimum.

There will be no impact on your water or sewerage services.

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434

or email HS2enquiries@hs2.org.uk

Duration

- Remaining works shall be completed by the 22 December 2023.
- Our core working hours will be
 8.00am to 6.00pm
 Monday to Sunday.
- We may on occasion have to work beyond these hours and Severn Trent will notify you if you are directly Impacted.
- We will be on-site one hour either side of these times for set-up and close-down.

What we will do

- If you are directly impacted by the work, Severn Trent will speak with you before it begins to ensure access is not impacted.
- At no time will your water or sewer services be interrupted. We will complete the work as quickly as possible to avoid disruption and provide you access throughout.

Location of work

The location of the working area our contractors will be working is shown below.



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What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on: Freephone:

08081 434 434

Minicom: 08081 456 472

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inWarwickshire.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-byhs2

Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.

24/7 Freephone 08081 434 434



minicom 08081 456 472



(a) Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2.commonplace.is

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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