



# Update: Road closure on Chase Road for utility works

September 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Road closure on Chase Road

In April 2022, we wrote to you about utility works being carried out on Chase Road from 29 April to early October 2022. We are currently carrying out works to protect the utility services below Chase Road ahead of future tunnelling works. These works will consist of upgrades to existing utility services, diversion of utilities and installation of new ducts and connections.

To carry out the works as quickly and safely as possible, we have agreed with Ealing Council that works can take place up to 24 hours a day on Mondays to Fridays and between 8am to 9pm on Saturdays and Sundays. We may not be working at all times during the above.

You can view our previous notification [here](#)

## Changes to traffic management on Chase Road on weekends during September 2022

Due to the location of UKPN utilities under the road surface, we need to amend our current traffic management on Chase Road to allow for UKPN to complete their works.

From 6pm on Friday 9 September to 6am on Monday 12 September 2022 and from 6pm on Friday 16 September to 6am on Monday 19 September 2022, we will need to install a temporary road closure on Chase Road outside the access gate to Sunbeam Road.

To carry out the works as quickly and safely as possible, we have agreed with Ealing Council that works can take place up to 24 hours a day.

To allow access for businesses during this time, we will temporarily open the existing road closure on Chase Road between Sunbeam Road and the junction of Victoria Road.

You can view a map showing the location of these works on the following page.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

From 6pm on Friday 9 September to 6am on Monday 12 September 2022 and from 6pm on Friday 16 September to 6am on Monday 19 September 2022

In agreement with Ealing Council, we are permitted to work 24 hours a day

We may be on site for an hour before the start and/or end of the shift

## What to expect

Full road closure on Chase Road outside the access gate to Sunbeam Road

Pedestrian access will remain along Chase Road

Excavations Road and resurfacing works

## What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community

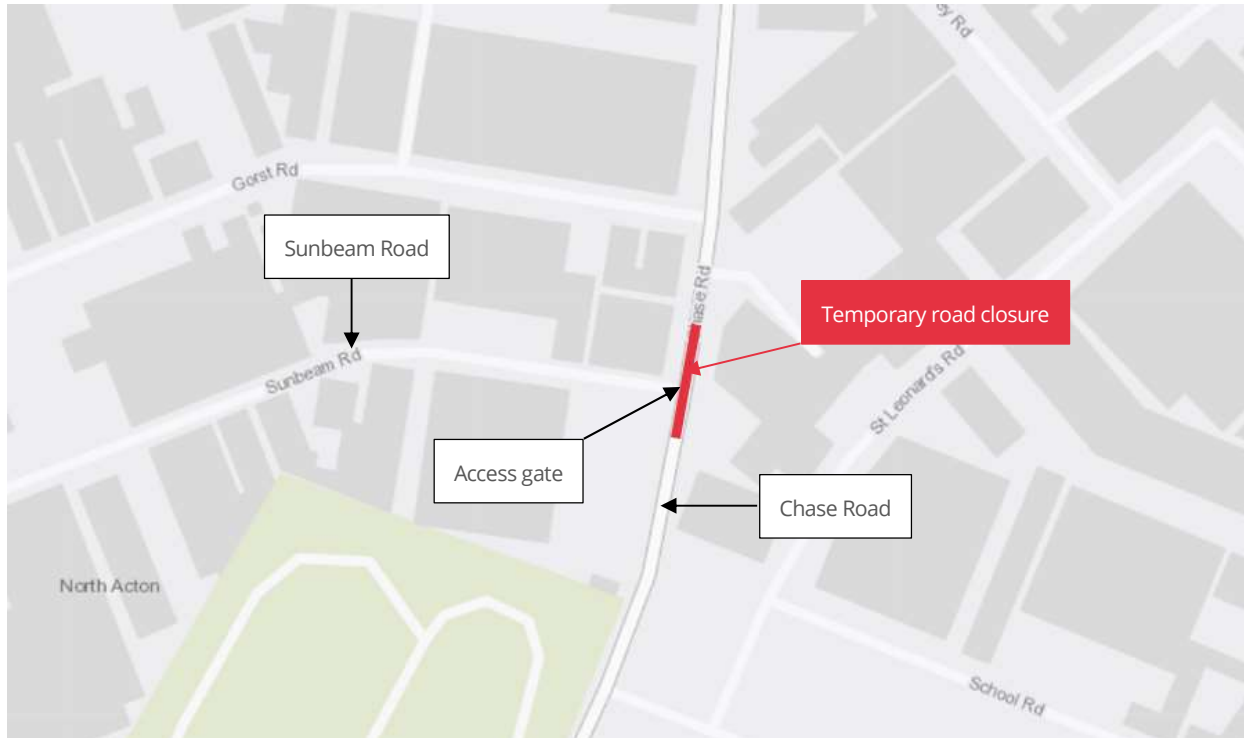
# Update: Road closure on Chase Road for utility works

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

**Temporary traffic management changes on Chase Road weekends during September 2022**



Dates mentioned in this notification might change, we will provide updates at [hs2.org.uk](http://hs2.org.uk).

## Existing road closure reinstated until October 2022

From Monday 19 September 2022, the previous road closure on Chase Road between Sunbeam Road and the junction with Victoria Road will be reinstated. These works are due to be completed by October 2022.

We will continue to work 24 hours a day on Mondays to Fridays and between 8am to 9pm on Saturdays and Sundays. We may not be working at all times during the above. This was agreed with Ealing Council in April 2022.

A diversion route will be in place. Pedestrian access on Chase Road will be maintained during the works.

You can view our previous notification [here](#)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

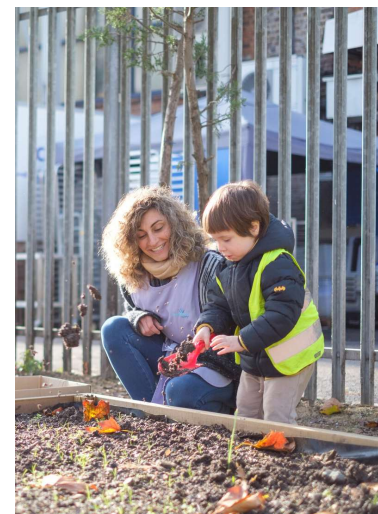
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](https://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](https://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](https://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](https://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-06/09/2022

High Speed Two (HS2) Limited, registered in England and Wales.


Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](https://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](https://www.HS2inyourarea.co.uk)**

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