

Update: Extended working hours at Canterbury Works site

September 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Network Rail enhancement works extended hours

Works are ongoing within the Network Rail land at the north end of the site, opposite the rail tracks, in preparation for future works. These works need to be carried out overnight when trains are not running, to ensure the safety of staff.

The following dates and times for extended working hours have been agreed with Network Rail and Brent Council:

- 9pm on 24 September to 8am on 25 September 2022
- 12am to 7am on 2 October 2022
- 12am to 7am on 9 October 2022
- 12am to 7am on 16 October 2022
- 12am to 7am on 23 October 2022
- 8pm on 5 November to 12pm on 6 November 2022

We do not anticipate these works to be disruptive, but you may hear additional noise from vehicle movements, the use of tools and construction plant usage. Additionally, task lighting will be in place near the railway tracks.

We will continue to monitor our working practices throughout these works to ensure that any disruption is kept to a minimum.

Dates and times mentioned in this notification may change and works rescheduled. We will keep the local community updated via post and at www.hs2.org.uk/in-your-area/map/

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Extended working hours each weekend from 24 September to 5 November 2022 - see main page for details

There are also additional works on site that will be carried out between 7am and 11pm.

Please look at notifications for the Canterbury Works site at <https://www.hs2.org.uk/in-your-area/map/>

What to expect

Various construction activities

You may notice additional noise and light overnight during these works

What we will do

Continue to monitor our working methods to keep disruption to a minimum

Advise staff to be respectful of the local community

Keep you updated at <https://www.hs2.org.uk/in-your-area/map/>

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

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