



# Road closure on Canterbury Terrace / Albert Road

September 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Drainage works on Canterbury Terrace / Albert Road

We notified you in early September 2022 regarding drainage works on Canterbury Terrace at the Junction with Albert Road. These works were due to commence on the 19 September 2022 to 31 October 2022.

Due to the 19 September being announced as a National Bank Holiday and current events, we will be rescheduled these works to begin on the 26 September to the 31 October.

We will need to close a section of road on Canterbury Terrace at the junction with Albert Road. This is required to safely carry out a series of drainage works located in the centre of the road. These works will consist of upgrades to the existing utility services, installations of new ducts and connections into the existing sewer. The location of these works and road closure can be found on the following page.

## What to expect

Works will take place between the hours of 8am to 6pm Monday to Friday and 8am to 1pm on Saturdays.

We will be using an excavator to dig a temporary trench along Canterbury Terrace near the Network Rail access point on Albert Road to access the current drainage system below. Excavated material will then be removed via wagons. We will then insert sheet piles to reinforce the walls whilst we carry out the works below ground. Once we have completed the underground works, we will backfill the trench and relay the tarmac and reopen the section of road.

Your utilities will not be affected during these works.

To help reduce noise during these works, where possible we will erect acoustic barriers and continue to monitor our working methods to ensure good practices are adhered to and any disruption is kept to a minimum.

We apologise for any inconvenience you may experience during these works.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Call our HS2 Helpline

## Duration of works

26 September to 31  
October 2022

Our working hours are  
8am to 6pm, Monday to  
Friday, and 8am to 1pm  
Saturdays if required

We may be on site for an  
hour before the start  
and/or end of each shift

Extended hours for  
Ventilation shaft work –  
7am to 11pm Monday to  
Friday

## What to expect

Full road closure on  
Canterbury Terrace at the  
junction of Albert Road

Pedestrian access will  
remain along Canterbury  
Terrace and Albert Road  
with a small pedestrian  
diversion

Suspension of parking  
bays.

Clearly signed vehicle  
diversion route

## What we will do

Continue to monitor our  
working methods to  
ensure they are safe and  
keep disruption to a  
minimum

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[www.hs2.org.uk](http://www.hs2.org.uk)

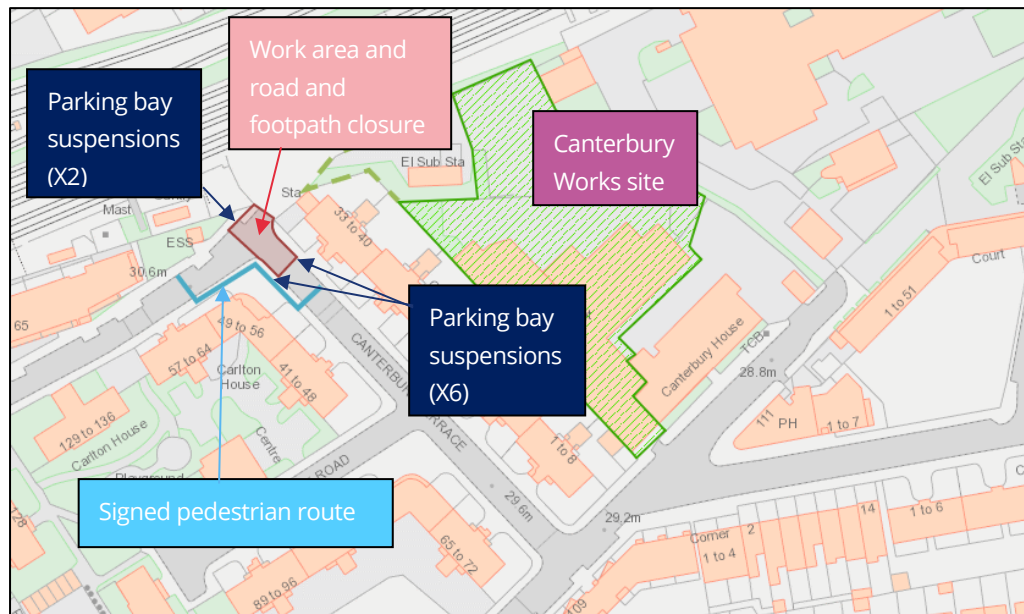
Notification



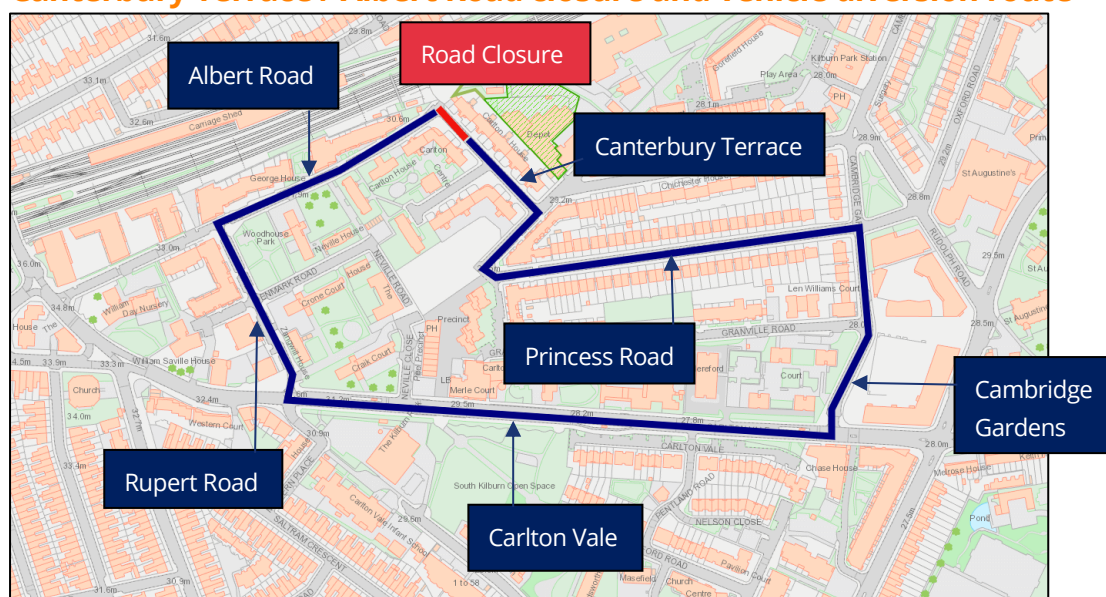
## Temporary road changes during the drainage works

Throughout these works a vehicle diversion will be in place and clearly signed. A map showing the diversion can be found on the following page. We will also need to temporarily suspend six parking bays at the northwest end of Canterbury Terrace and two parking bays at the eastern end of Albert Road. Once work has started, we will evaluate the suspended bays to see if some can be reinstated sooner.

## Location of works and road closure



## Canterbury Terrace / Albert Road closure and vehicle diversion route



Contact our HS2 Helpdesk team on **08081 434 434**

# Update: Onsite works

## Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

### Extended working hours update

From March 2022 we have been carrying out works to apply sprayed concrete lining (SCL) within the ventilation shaft.

The SCL and shaft excavation works have been taking place during extended hours during the day and evening. These works must be carried out as a continuous process to avoid collapses and ensure the safety of the workforce within the ventilation shaft during construction.

We are currently permitted to carry out ventilation shaft works 12 hours a day, five days a week (7am to 7pm). From 26 September 2022 this will be increasing to 16 hours a day, five days a week (7am to 11pm). During these hours we will only carry out works agreed with Brent Council and will adhere to the agreed working hours, noise and vibration limits.

Please note that this does not mean we will be continuously working non-stop throughout these hours.

To help minimise disruption during the extended hours we will carry out works that may cause greater noise during our core hours on 8am to 6pm Monday to Friday. We will also implement noise training to site teams working at night and advise them to be mindful of the community during works.

### Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day every day of the year. We will also be available to speak with you at our monthly virtual drop-in sessions.

Virtual drop-in sessions until November 2022 are on the following dates:

- Wednesday 21 September, 3pm to 6pm
- Wednesday 19 October, 3pm to 6pm
- Wednesday 16 November, 3pm to 6pm

To register for the next virtual drop-in, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/). If you are not able to attend a virtual drop-in, please contact the HS2 Helpdesk so we can arrange another time to speak with you.

You can keep up to date with HS2 works in your local area by signing up to receiving news alerts at <https://engagement.hs2.org.uk/join-mailing-list/>

Please see below other useful links to help keep you up to date with HS2 works:

HS2 interactive map - <https://www.hs2.org.uk/in-your-area/map/>

3 and 12 month works lookahead - <https://www.hs2.org.uk/documents/collections/hs2-in-brent-and-ealing-construction-look-aheads/>

Dates and times mentioned in this notification may change, we will keep the community updated via post, and online at <https://www.hs2.org.uk/in-your-area/map/>

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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