



Working on
behalf of

HS2

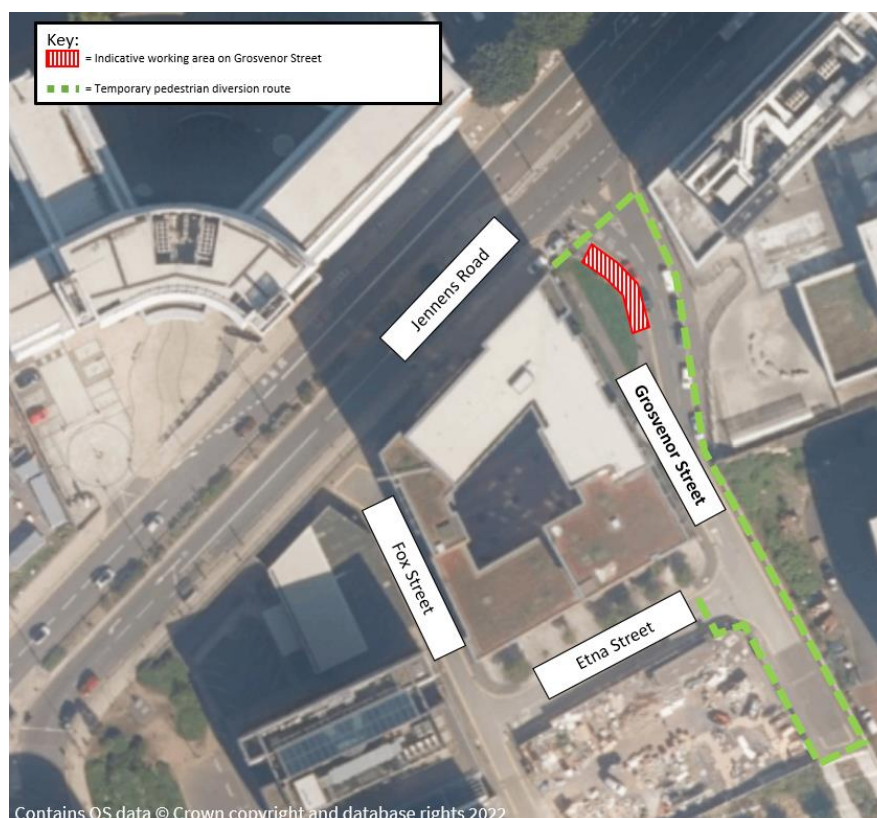
Notice of utility works on Grosvenor Street

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by a joint venture between Laing O'Rourke and Murphy & Sons known as LM.

Utility works on Grosvenor Street

As we continue to carry out utility diversions in preparation for the construction of HS2's Curzon Street Station and the railway, we'll be carrying out works on **Grosvenor Street**. To carry out these works we will need to temporarily close a footpath and manage pedestrianised access in the area. Pedestrians will need to follow the signposted pedestrianised diversion route.



**If you have a question about HS2 or our works, please
contact our HS2 Helpdesk team on 08081 434 434**

Notification



Duration of works

Monday 15 August for
approximately 8 weeks

What to expect

Temporary closure of
footpath on **Grosvenor
Street**

Pedestrian management
measures will be in place as
we carry out the works.

Core working hours are
8am to 6pm, although staff
may be on site up to an
hour before and an hour
after those times.

What we will do

Clearly signpost the
footpath closure and
pedestrian management
Keep disruption to a
minimum.

Answer your questions via
the 24/7 HS2 helpdesk.

We'll keep you informed of
any adjustments via
www.hs2inbirmingham.co.uk

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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