

# Visit our team outside the Community Centre about Wormwood Scrubs

September 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain

## Community pop-up event

BBVS's local engagement team are inviting residents to a pop-up event outside the Community Centre on Braybrook Street. Residents are welcomed to join the team on 13 September 2022, between 11am and 1pm, to speak to the team about works taking place and any queries they may have. This is an opportunity to ask any questions around our current activity on Wormwood Scrubs, including our micro-tunnelling works. Engineers from the project will be present to answer any technical questions.

We have included a map on the next page showing the location.

## Speak with our local engagement team virtually

If you are unable to make this event, we will also be holding a community drop-in event at Old Oak Café on 28 September between 3pm and 6pm.

However, if you have any concerns about speaking with our local engagement team in person, we are happy to arrange a time to speak with you virtually. Please contact the HS2 Helpdesk via the contact details below to arrange this.

Our local engagement team is also available at virtual 1:1s for local residents. The next virtual 1:1 will take place on the 26 October between 3pm and 6pm. Visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/) to register for a 20-minute 1:1 with our local engagement team.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Wormwood Scrubs community pop-up event

Our local engagement team will be available to speak with you in person from 11am to 1pm on 13 September 2022 at a pop-up event outside the Community centre on Braybrook Street

You will not need to register to attend this event

### What to expect

Our staff will be outside the community centre on Braybrook Street

### What we will do

Our local engagement team will be available to speak with you in person about our works on Wormwood Scrubs.

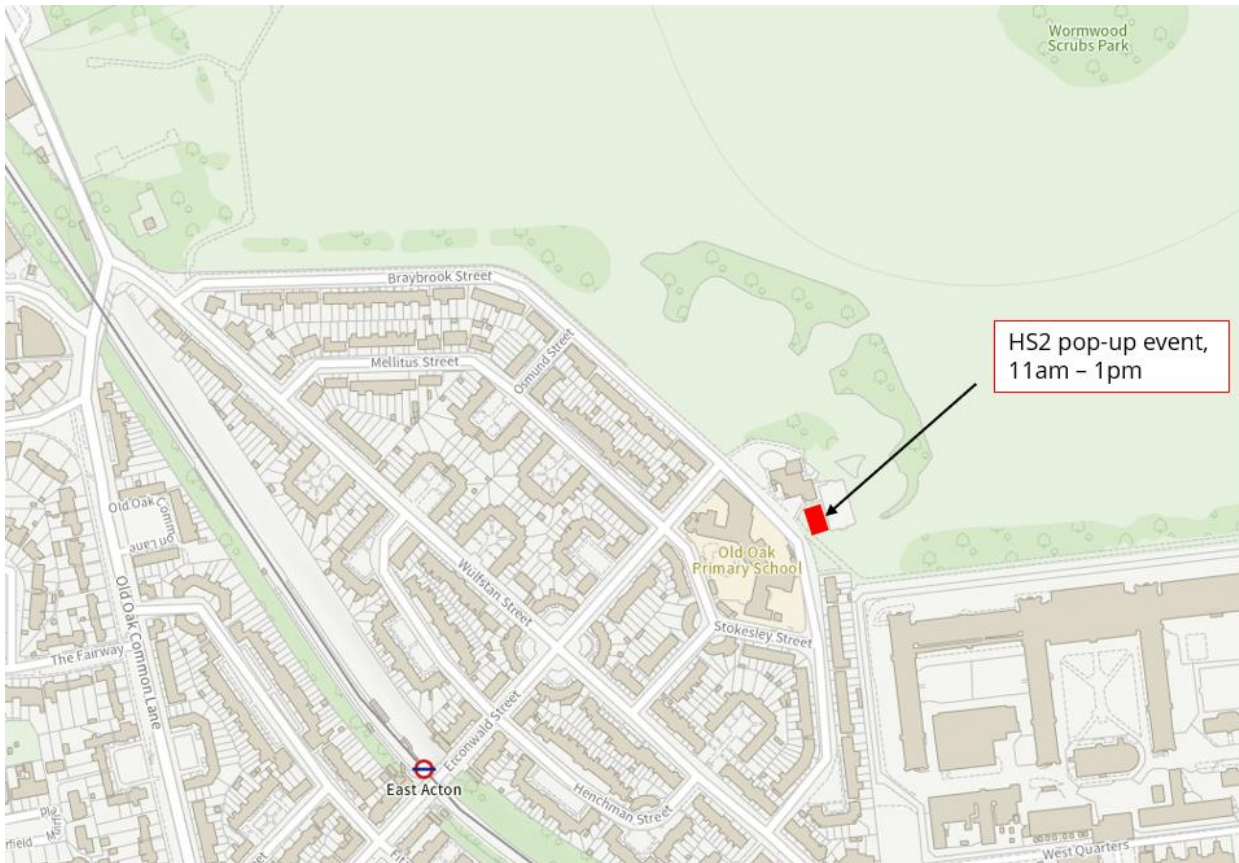
We will also continue to run virtual 1:1s for those who do not feel comfortable engaging with us in person

# Speak with our local engagement team

[www.hs2.org.uk](http://www.hs2.org.uk)

Map showing the location of the pop-up event

Notification



Visit us on Wormwood Scrubs to speak to our local engagement team between **11am and 1pm** on **Tuesday 13 September 2022**.

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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High Speed Two (HS2) Limited, registered in England and Wales.

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