

Visit our team on Wells House Road

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

Community pop-up on Wells House Road

BBVS's local engagement team are inviting residents to a pop-up event on Wells House Road. Residents are welcomed to join the team on Tuesday 9 August 2022, between 11.30am and 1.00pm, to speak to the team about works taking place and any queries they may have. This is an opportunity to ask any questions around our current activity on Old Oak Common Lane, including substation move, retaining wall works and Wycombe Bridge. Engineers from the project will be present to answer any technical questions. We have included a map on the next page showing the location of this event.

Our local engagement team will be observing social distancing and may choose to wear facemasks during this engagement. We kindly ask that you do not attend the pop-ups if you have tested positive or have COVID-19 symptoms.

Speak with our local engagement team virtually

If you have any concerns about speaking with our local engagement team in person, we are happy to arrange a time to speak with you virtually. Please contact the HS2 Helpdesk via the contact details below to arrange this.

Our local engagement team is also available at virtual 1:1s for local residents on the fourth Wednesday of each month between 3pm and 6pm. Visit www.hs2.org.uk/events/ to register for a 20-minute 1:1 with our local engagement team.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Wells House Road community pop-up event

Our local engagement team will be available to speak with you in person from 11.30am to 1pm on 9 August 2022 at a pop-up event on Wells House Road.

You will not need to register to attend this event.

What to expect

Our staff will be observing social distancing and may choose to wear facemasks

What we will do

Our local engagement team will be available to speak with you in person about our works on Wells House Road.

We will also continue to run virtual 1:1s for those who do not feel comfortable engaging with us in person

Speak with our local engagement team

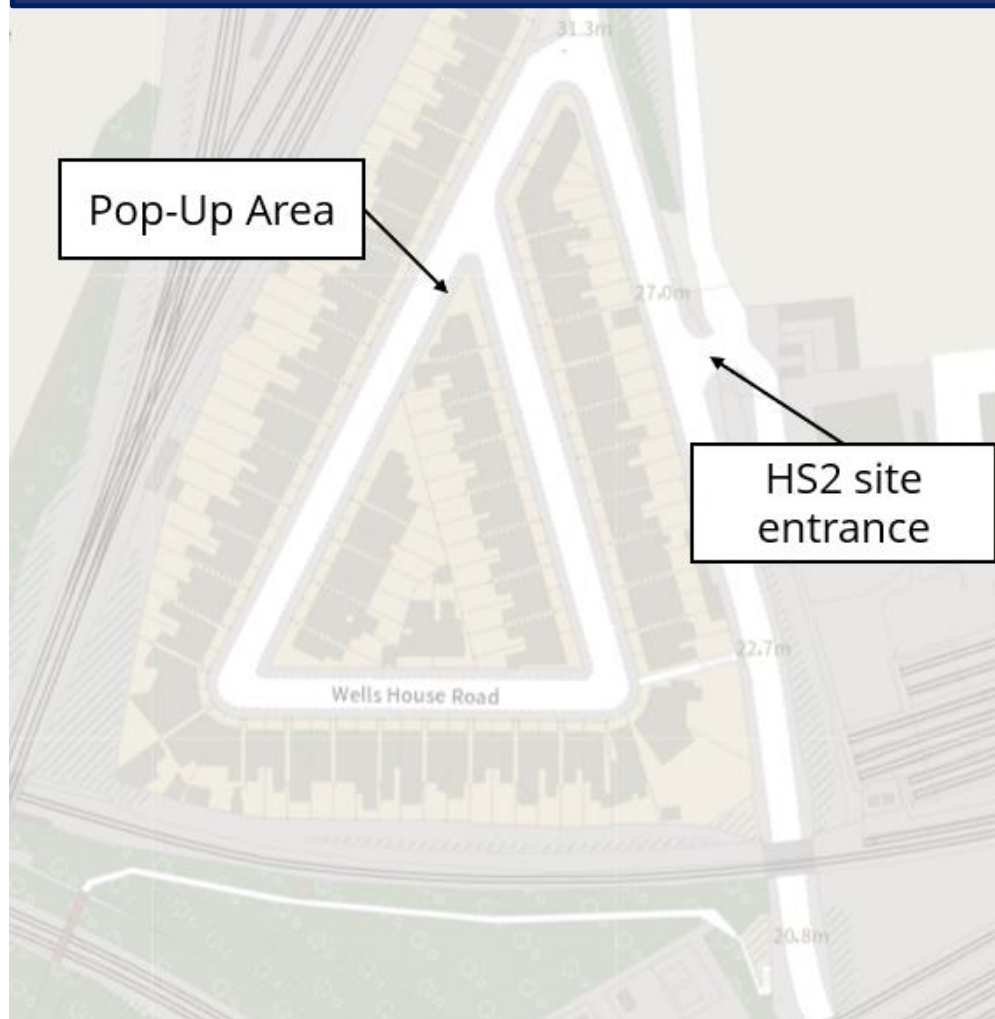
www.hs2.org.uk

Notification



Map showing where the pop-up event will be organised on Wells House Road

Visit us on Wells House Road to speak to our local engagement team between **11.30am and 1pm on Tuesday 9 August 2022.**



What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-CR-43-25/07/2022

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56