

Notification



Preparing the Tunnel Boring Machine

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inHillingdon.co.uk

What we are doing

We wrote to you recently to inform you about works to build the Tunnel Boring Machines (TBMs) at our West Ruislip site. We will use the TBMS to build the railway tunnels between West Ruislip and Greenpark Way in Ealing

The TBMs have now been assembled. On Tuesday 30 or Wednesday 31 August, one of them will be switched on and will cut up to one metre into the concrete wall ahead of it. This is preparatory work before we launch TBMs. Once launched, they will run 24 hours a day until they reach Greenpark Way. We will let you know the launch date as soon as it is confirmed.

What to expect

During this preparatory activity, there will be no soil extracted from the machine and the conveyor will not be operational.

We anticipate that any noise and vibration will be minimal given that the TBM is situated approximately 10 metres below the surrounding ground level. The expected duration of this activity is approximately **one hour**, during our core working hours of 8am to 6pm.

Members of our engagement team will be present on The Greenway between 10.00am and 12.00pm and again from 2.00pm to 4.00pm on the day to answer any questions that you may have.

We will only carry out activities agreed with the London Borough of Hillingdon and will adhere to the agreed working hours and noise and vibration limits. You may notice different types of noise during these works.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

On Tuesday 30 August or Wednesday 31 August 2022 between 8am to 6pm

The expected duration will be approximately **one hour**

What to expect

Additional staff on site and activity in the launch chamber

What we will do

Advise our staff to be mindful of our neighbours

Provide updates at HS2inHillingdon.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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