

## Extended hours for conveyor works at Atlas Road and Flat Iron sites

August 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

### Ongoing conveyor installation works

Works are continuing to install the conveyor system in the Atlas Road and Flat Iron sites. In advance of testing and operation of the conveyor system through the Atlas Road and Flat Iron site, we need to install brackets on the walkways along the conveyor system. These works need to be carried out for safety reasons to ensure the walkways are safe for staff to use during operation of the conveyor system.

From 3 September until early October, our conveyor team will be working from 8am to 6pm on Saturdays to install the walkway brackets. These works will involve use of elevated working platforms and handheld welding equipment.

The works are not expected to cause disruption to local residents. You may notice operatives on site and additional noise from handheld equipment while operatives are working on the conveyor system.

You can view the latest notification about testing of the conveyor system at [www.hs2.org.uk/work-items/update-testing-of-conveyor-structure/](http://www.hs2.org.uk/work-items/update-testing-of-conveyor-structure/)

For information about other works taking place at the Atlas Road and Flat Iron at [www.hs2.org.uk/work-items/works-at-atlas-road-site-during-summer-2022/](http://www.hs2.org.uk/work-items/works-at-atlas-road-site-during-summer-2022/)

### Speak to your local engagement team

We are happy to arrange a suitable time to speak with you. Please contact the HS2 Helpdesk and ask to be put in touch with the SCSJV local engagement team for Old Oak.

Our local engagement team will be popping up at the community noticeboard at the junction of Midland Terrace and Victoria Road on Thursday 15 September between 5pm and 6pm.

We are also planning to hold a site visit for local community to our Atlas Road site in September. The details for this visit are currently being confirmed and we will write to you shortly with more information.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Extended working hours on Saturdays from 3 September to 8 October 2022

Our working hours will be from 8am to 6pm

### What to expect

Extended working hours from 8am to 6pm

Mobile working platforms and handheld welding equipment along the conveyor system in the Atlas Road and Flat Iron site

You may notice additional noise from the use of handheld equipment

### What we will do

Our local engagement team are available to speak with you if you have any questions about our ongoing works

Continue to monitor our works to ensure any disruption is kept to a minimum

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

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