

SKANSKA



STRABAG

Working in
partnership with

HS2

Update: utility works on Chase Road

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work in is our priority. Please contact the Helpdesk if you have any questions relating to our response to the Covid-19 pandemic.

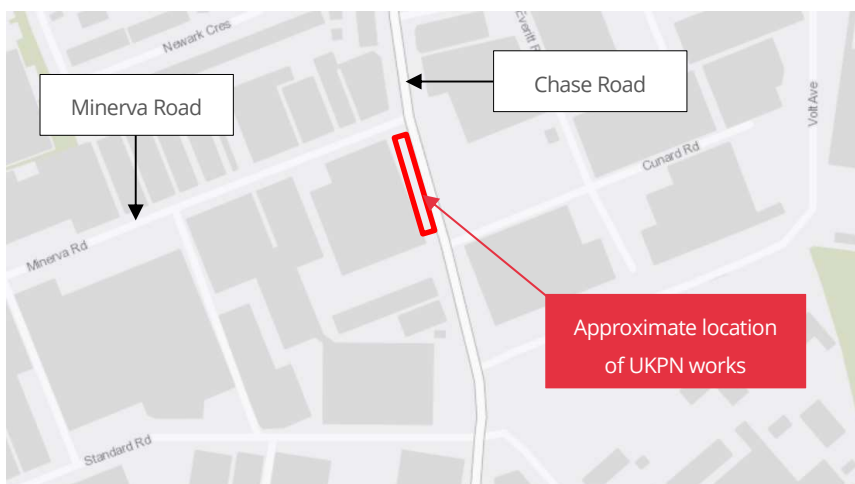
Ongoing utility works on Chase Road

We wrote to you in April 2022 about carrying out works to protect the utility services below Chase Road ahead of future tunnelling works. These works will consist of upgrades to existing utility services, diversion of utilities and installation of new ducts and connections.

Due to the location of the utility services below the road and the footpath, we need to remove two trees to allow for UKPN to install a new electrical cable. The works have been agreed with Ealing Council and will take place on Saturday 13 August 2022 in preparation of the UKPN works from 15 August 2022.

You can view our previous notification about these works [here](#)

Your utility services will not be affected and the dates for these works may change.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing until early October 2022

Working Hours

In agreement with Ealing Council, we are permitted to work 24 hours a day Monday to Friday and from 8am to 9pm on Saturdays and Sundays

We may be on site for an hour before the start and/or end of the shift

What to expect

Full road closure on Chase Road between Sunbeam Road and the Victoria Road junction

Pedestrian access will remain along Chase Road

Staff will be on site throughout these works

You may hear additional noise during this time

What we will do

We will provide updates at www.hs2.org.uk/in-your-area/map/

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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