

# Notice of utility surveys in your local area

August 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Surveys planned on Victoria Road and School Road

Overnight from 5 to 9 September 2022 between 9pm and 6am, we will be carrying out overnight surveys on Victoria Road and School.

The surveys will help us to understand the condition of the drainage system in the area and how best to protect them during the construction of the railway. We will investigate the manhole using a 3D camera scanner to capture internal dimensions and the condition of the sewer system.

Your utility services will not be affected during these works.

## How might this affect you

We will have two phases of lane closures on Victoria Road between the entrance to the SCSJV Flat Iron site and Boden House. We will have an additional lane closure on School Road opposite Bentley West with parking bay suspensions.

Access to businesses and homes within the lane closure will be available at all times.

You can view a map showing the location of these works below. Please note the dates for the surveys may change. You can view our latest works updates at [www.hs2.org.uk/in-your-area/map](http://www.hs2.org.uk/in-your-area/map)

## Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Overnight from 5 to 9 September 2022

Surveys will take place overnight between 9pm and 6am

We may be on site for an hour before the start and/or end of shift

### What to expect

Temporary lane closures will be in place on Victoria Road and School Road

Surveys will be carried out in phases to minimise disruption to the road network

Three way traffic lights will be in operation to control the flow of road traffic

Parking bay suspensions on School Road

### What we will do

Monitor our working methods to minimise disruption to you

We will provide updates at [hs2.org.uk/in-your-area/map](http://hs2.org.uk/in-your-area/map)

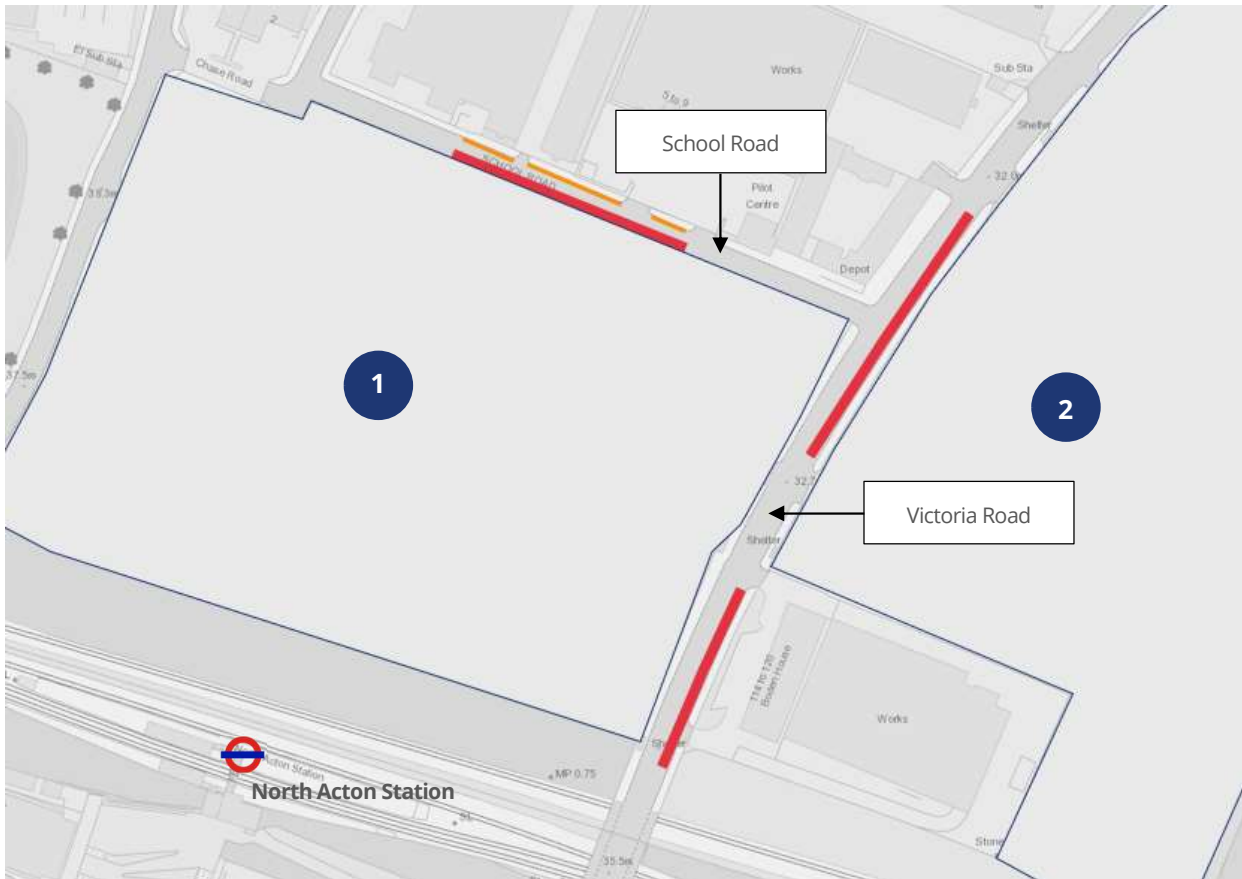
# Notice of utility surveys in your local area

Notification






[www.hs2.org.uk](http://www.hs2.org.uk)

**Temporary lane closures on Victoria Road between 5 and 9 September 2022**



Key:

Victoria Road Crossover Box Site **1** Flat Iron Site **2** Underground Station   
Temporary lane closures  Parking bar suspensions 

Dates mentioned in this notification may change, we will provide updates at [hs2.org.uk/in-your-area/map](http://hs2.org.uk/in-your-area/map)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

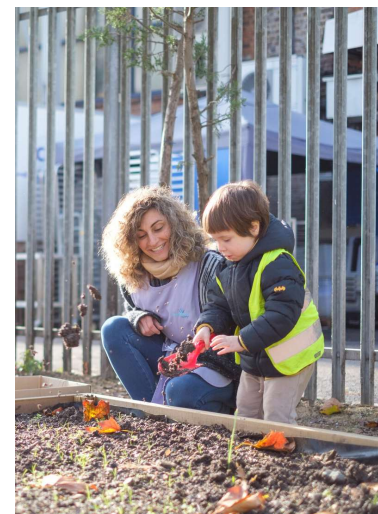
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number:** HS2-EW-SCS-Ph1-Ar-So-S2-UT-23/08/2022

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56