

Notice of utility surveys in your local area

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility surveys in your local area

During spring 2022, we have been carrying out utility surveys in your local area. From 12 to 24 September between 8am to 6pm, we will be carrying out further surveys at the junction of May Gardens with Alperton Lane.

The surveys are needed to investigate the condition of the utility services and consider the best way to protect these while we build the HS2. We will use a combination of power and handheld tools during these works. Where required, our team will use noise blankets to minimise disruption to you.

Please note the dates for the surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

How this might affect you

To ensure the safety of the public and our staff, temporary changes will be in place at the junction of May Gardens with Alperton Lane (shown on the following page).

A lane closure with two-way traffic lights will be in place on Alperton Lane with a full road closure on the junction of May Gardens with Alperton Lane. A clearly signed diversion route for vehicles and pedestrians will be in place.

Your utility services will not be affected during these works.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys. Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 12 to 24 September 2022

Working hours

8am to 6pm Monday to Friday 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane and road closure will be in place at the junction of May Gardens with Alperton Lane

Ground excavations and surface relaying

Vehicle and pedestrian diversion route will clearly be signed

What we will do

We will provide updates at www.hs2.org.uk/in-your-area/map/

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Notification

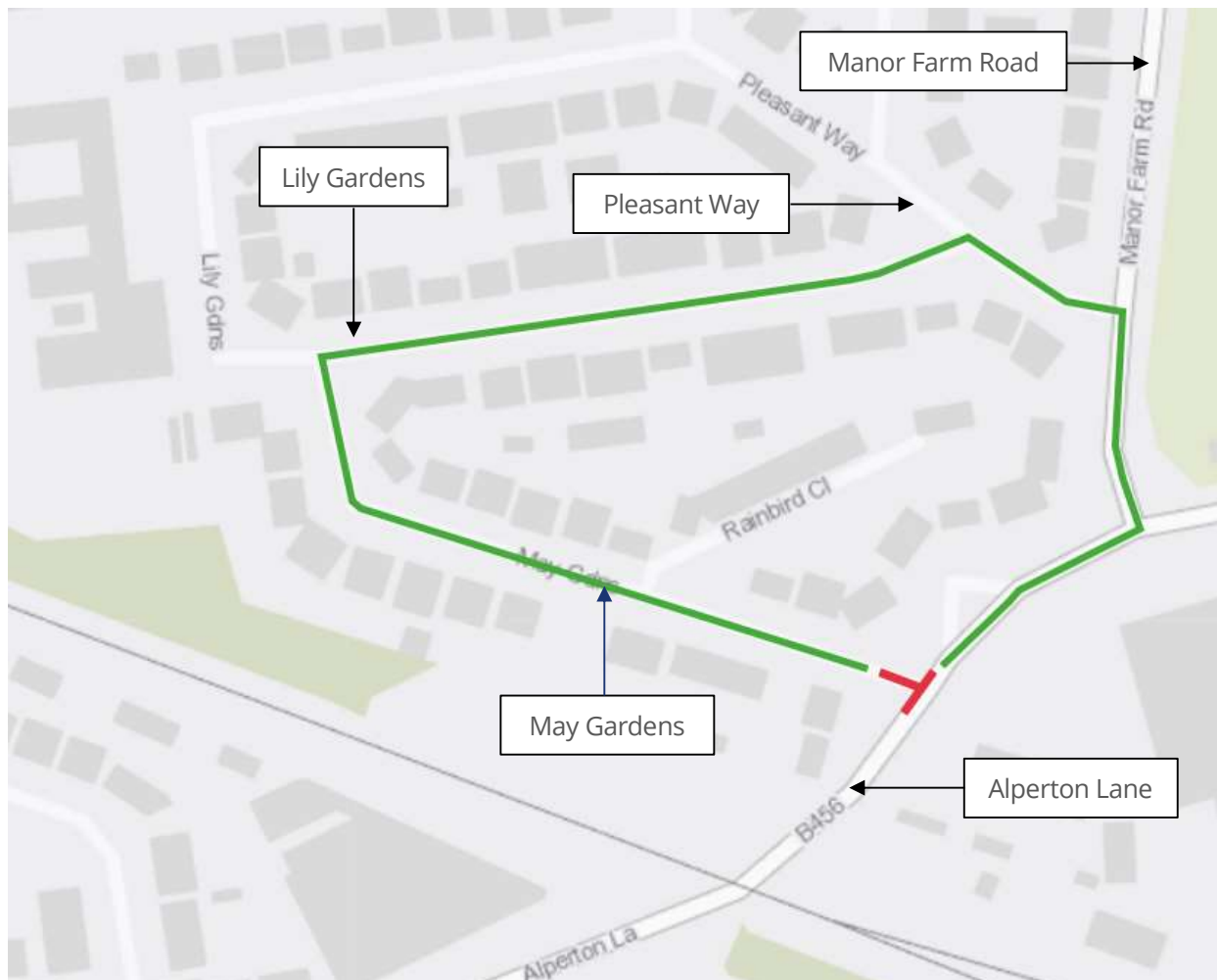


www.hs2.org.uk

Map showing the temporary changes on May Gardens and Alperton Lane

A signed diversion route will be in place for local road users via Alperton Lane, Pleasant Way, Lily Gardens and May Gardens.

Access to businesses and homes will be available at all times.



Key

Temporary road and lane closure — Vehicle diversion route

Dates mentioned in this notification may change, we will provide updates at hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

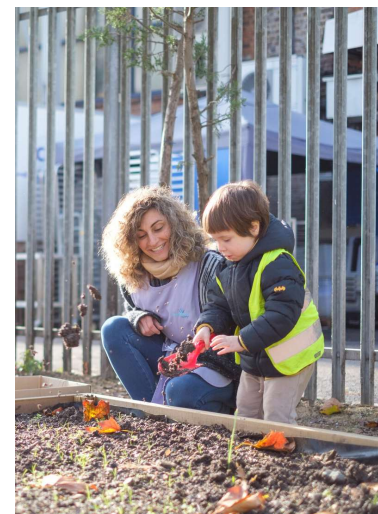
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>