





# Notice of utility surveys in your local area

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

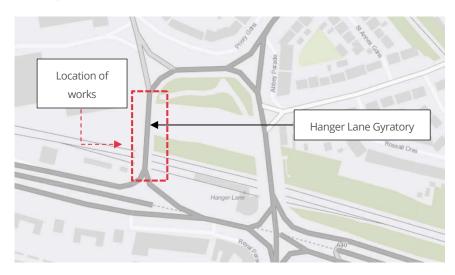
#### **Works planned on Hanger Lane roundabout**

Overnight from 2 to 5 September 2022 between 11pm to 5am, we will be carrying out jet washing on the western side of the Hanger Lane Gyratory. We will use a high pressure water jet to clear bridge joints of debris and allow a visual survey to be undertaken.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

### How this might affect you

To ensure the safety of the public and our staff, temporary lane closures will be in place on the Hanger Lane Gyratory. Bus stop B and C will be suspended during this time. You can view the location of these works on the map below.



Dates mentioned in this notification may change. We will provide updates at www.hs2.org.uk/in-your-area/map/

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

## **Notification**



#### **Duration of works**

From 2 to 5 September 2022

#### **Working hours**

Overnight between 11pm to 5am

We may be on site for an hour before the start and/or end of the shift

#### What to expect

Partial lane closure will be in place on Hanger Lane Gyratory

High pressure water jet to expose bridge joints

Bus stop B and C (Hanger Lane Gyratory) will be suspended

#### What we will do

We will continue to monitor our working methods to reduce disruption

Dates mentioned in this notification may change. We will provide updates at www.hs2.org.uk/in-yourarea/map/

## **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

#### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residentscommissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claimcompensation-if-affected-by-hs2

#### **Holding us to account**

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-UT-1-24/08/2022

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434** 

Minicom **08081 456 472** 

@ Email HS2enquiries@hs2.org.uk

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our **Privacy Notice** 

https://www.gov.uk/government/publications/high -speed-two-ltd-privacy-notice

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Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

#### Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, বেইলে, অডিও বা সহজ পাঠযোগ্য বিনাম্ল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাখে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস2 লিমিটেড (HS2 Ltd.)–এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায আপনাকে স্থাগত জানাই।