

Notification of vegetation clearance

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

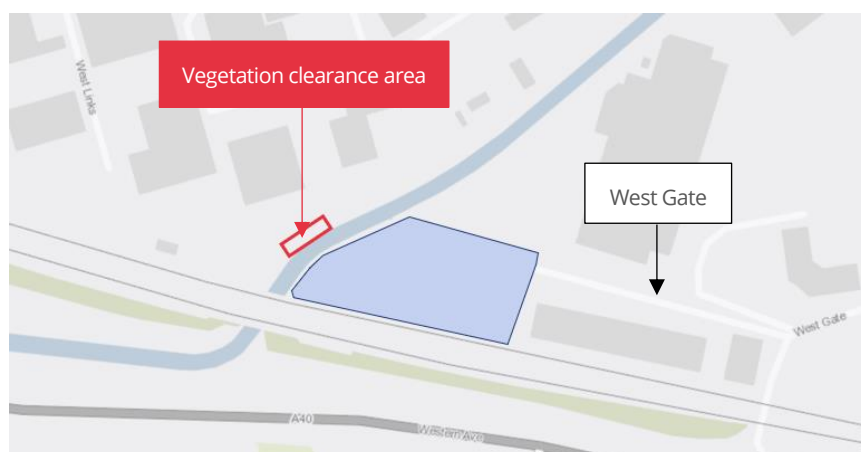
We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work in is our priority. Please contact the Helpdesk if you have any questions relating to our response to the Covid-19 pandemic.

Surveys planned near Perivale West Bus Garage

On 30 August and 14 September between 8am – 6pm we will be carrying out utility surveys to help us understand the condition of the drainage system in the area and how best to protect it during construction of the railway. We will investigate the condition of the sewer system accessing a number of manhole covers using a camera and we may need to flush the system if any blockages are found.

In order to gain access to the manhole covers, we will need to carry out some low level vegetation works. Our operatives will use handheld power tools to cut back vegetation blocking access to the manholes. You may also notice some noise from the tanker jet wash which will be on standby should we need to clear any blockages.

We will monitor our working methods throughout these works to ensure any disruption is kept to a minimum. Your utility services will not be affected during these works.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

30 August and 14 September 2022

8am to 6pm Monday to Friday

We may be on site for an hour before the start and/or end of the shift

What to expect

Surveying equipment will include a CCTV camera

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

You may notice additional noise from tools used for low level vegetation works

What we will do

Continue to monitor our working methods to reduce disruption

Dates mentioned in this notification may change. We will provide updates at www.hs2.org.uk/in-your-area/map/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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High Speed Two (HS2) Limited, registered in England and Wales.

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