

Notification



Update on works along Newyears Green Lane

July 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

You can sign up for regular updates in your local area at www.hs2inHillingdon.co.uk

HS2 & SCSJV information hub

The community information hub is now open for drop-ins on **Mondays** and **Wednesdays** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your questions about the project and our works in Hillingdon and Northolt.

You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

What we are doing

We wrote to you previously to let you know that we would be carrying out works on 4, 6, 13 and 18 July 2022. However, we have rearranged these dates to safely carry out these works under a road closure and the works will now take place on 3 and 4 August 2022.

We will be carrying out vegetation clearance along a section of Newyears Green Lane. You can see the precise location on the map below.

How these works might affect you

Due to the location of these activities, a section of the road will be closed for the duration of these works to ensure these activities can be carried out safely. During the road closure access will be maintained for residents and the emergency services.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

On 3 and 4 August 2022 between 8am and 4pm

We may be on site for an hour before the start and/or end of the shift

What to expect

Road closure in place to ensure works can be carried out safely

Operatives in the work area, as well as barriers and trimmers to remove vegetation

What we will do

Maintain access to your property at all times

Diversion route will be fully sign posted

Provide updates at HS2inHillingdon.co.uk

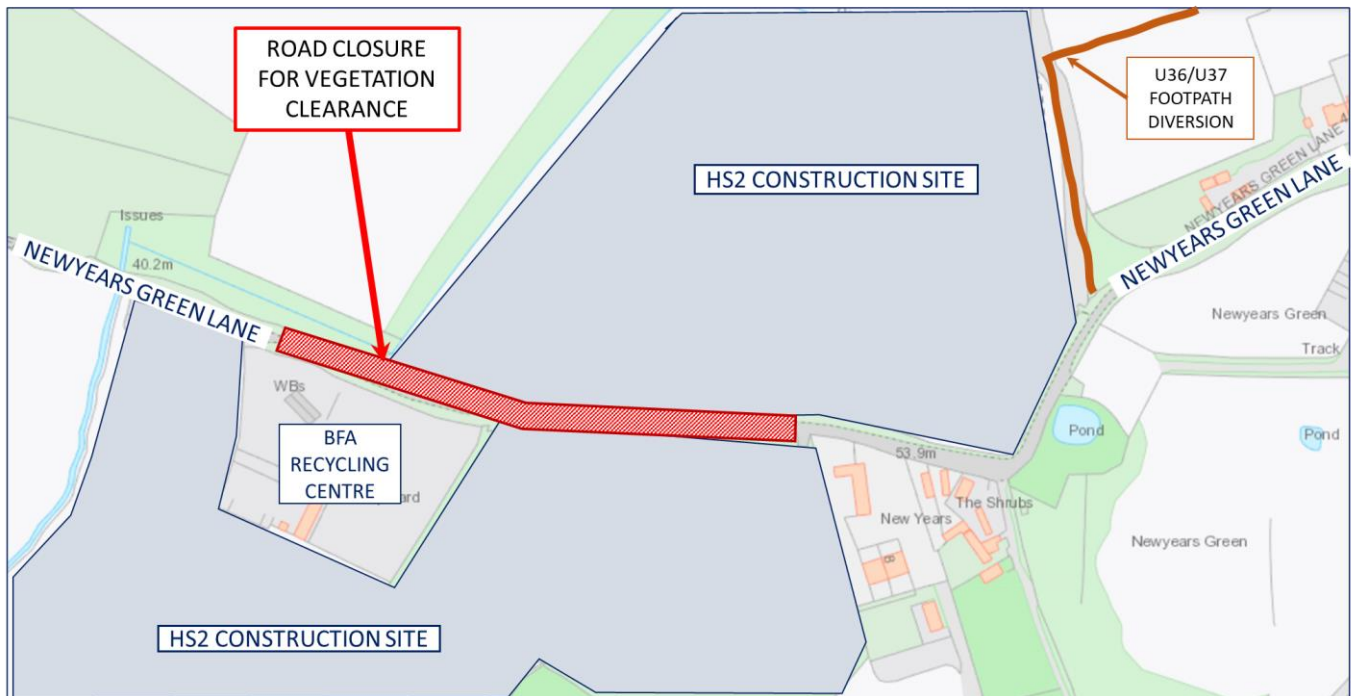
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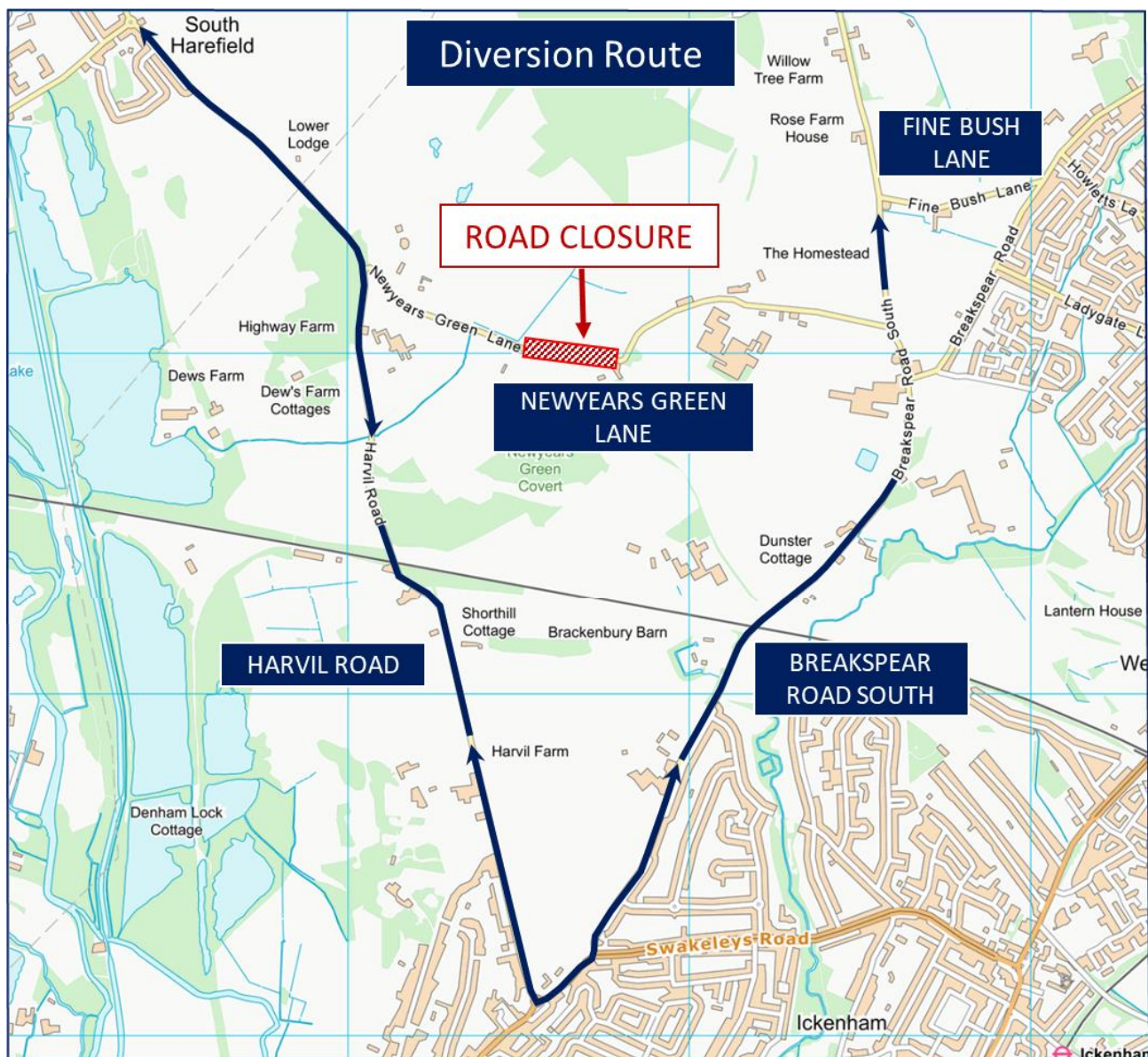


www.hs2.org.uk

Approximate location of activity



Contact our HS2 Helpdesk team on **08081 434 434**



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog works-1-23/06/2022_02

High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.

Call our HS2 Helpdesk team on **08081 434 434**