

Notice of Utility works on West End Road

July 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

You can sign up for regular updates in your local area at hs2inhillington.co.uk

HS2 & SCSJV Information Hub

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

What we are doing

Before we start tunnelling later this year, we plan to complete major utility works on West End Road, between 25 July and 11 September 2022. These works are to strengthen and protect utilities from settlement (small movement in the ground caused by constructing the tunnels). The works will involve:

- Installing and diverting gas and water pipes
- Installing sewer lining. From 22–26 August this will be conducted overnight when sewer flows are lowest and can be managed with a tanker rather than over pumping. Lower flows also reduce the number of tankers required
- Installing a temporary haul road
- Setting up a site compound within the Sidmouth Drive car park and installing fencing to segregate our work area

We will need to extend our normal working hours to reduce the overall time needed to complete these works.

There are likely to be additional works affecting utilities on West End Road, which we will let you know about as soon as possible.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

25 July to 11 September 2022

Monday to Saturday
8am to 6pm
Sunday 10am to 4pm

Night works
22 and 26 August 2022
7pm to 7am

What to expect

Temporary traffic signage and lane closure

Footpath closure and diversion adjacent to New Pond Parade shops

Your utility services will not be affected

What we will do

Keep all sites safe and secure

Ensure that all sites are reinstated to the required standard.

Maintain access to local shops and properties

Provide updates at HS2inHillingdon.co.uk

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www.hs2.org.uk

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How these works might affect you

Date	Hours	Works description
From 25 July to 7 August 2022	Monday to Saturday 8am to 6pm Sunday 10am to 4pm	Footpath closure while we install of water valves Suspension of six parking bays on West End Road and footpath diversion in place
From 15 August to 11 September 2022	Monday to Saturday 8am to 6pm Sunday 10am to 4pm	Temporary lane closure on West End Road to facilitate lining of existing gas and sewer Footpath diversion and temporary pedestrian crossing located either side of the works area. Suspension of fifteen parking bays on the northern side Berkeley Close bus stop C and D and Ruislip Gardens stop B will be suspended and relocated as close as possible by Transport for London
Night work from 22 to 26 August	Monday to Friday 7pm to 7am	Tankering activities during the sewer lining works

Traffic along West End Road will be able to flow in both directions. However, due to the lane closure on northbound, only one lane of traffic will be able to flow at any one time. Please see map overleaf for the location of our works.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

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Phase 1 – 25 July to 7 August 2022 Footpath closure



Phase 2 – 15 August to 11 September 2022 Temporary Lane closure



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

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