



## Update: ongoing works and extended working hours at Atlas Road site

June 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority

### Extended working hours at Atlas Road site

We are continuing to prepare the Atlas Road site ready to build the Atlas Road Logistics Tunnel and to install the conveyor system. As part of these works, some activities require work beyond our core working hours of 8am to 6pm Monday to Friday and 8am to 1pm on Saturdays.

Ongoing until the 10 July 2022, in agreement with Ealing Council, we are permitted to work 24 hours a day 7 days a week to carry out core drilling around the perimeter of the tunnel eye at the end of the Atlas Road launch box as shown on the following page. Please note that this does not mean we will be working constantly throughout this period. The tunnel eye is situated in the launch box where the Tunnel Boring Machine (TBM) will be launched later this year.

### What to expect

As these works will be taking place within the launch box area, the walls and depth of the box should act as a natural noise barrier and reduce the level of noise from these works. You may also notice additional light on site to carry out the work safely during the night. We will continue to monitor our working methods to ensure that we are working efficiently, safely and to keep any disruption to a minimum.

Dates and programme may change due to unforeseen circumstances – we shall keep the community updated via post and at [www.hs2.org.uk](http://www.hs2.org.uk)

The construction teams across our sites in your local area are committed to minimising disruption as much as possible. You can find out how we manage the impacts of construction at [www.hs2.org.uk/in-your-area/managing-impacts-of-construction/](http://www.hs2.org.uk/in-your-area/managing-impacts-of-construction/)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

Extended working hours at the Atlas Road site for core drilling activities – more info can be found in the main text

Ongoing site works until 31 August 2022

Our core working hours are from 8am to 6pm, Mondays to Fridays and 8am to 1pm Saturdays (if needed)

We may be on site for an hour before the start and/or end of the shift

### What to expect

You may notice additional noise and light from various activities on site

### What we will do

We will continue to monitor our working methods to keep disruption to a minimum

Provide further updates about any specific works which might cause disruption to you

Be mindful of our neighbours

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map showing location of 24 hour working



## Ongoing works at Atlas Road site during summer 2022

Works planned at the Atlas Road site during summer 2022 include:

- Ground excavations, backfills and concrete pours
- Installation of on-site utilities connections
- Installation of silos and grouting plant ahead of future construction activities
- Construction of tunnel boring machine (TBM) workshop
- Construction of gantry cranes

Dates and programme may change due to unforeseen circumstances – we shall keep the community updated via post and at [www.hs2.org.uk](http://www.hs2.org.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

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## Speak to our local engagement team

Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

We hold virtual drop-ins on the last Wednesday of each month. Our next virtual drop in is on **Wednesday 29 June 2022**– you can register to attend at [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/) . Please contact the HS2 Helpdesk If you are not able to attend the virtual drop-in and would like to speak with us at another time.

We are also planning on holding face-to-face drop-ins from summer 2022 and will let the community know when the details are confirmed.

## Notifications about works in your area



Scan the QR code to the left to take you to the latest notifications about works in your area. To scan the code, open the camera or QR code reader on your phone then hold your phone in front of the QR code so it is clearly visible on your phone screen. Your phone will automatically scan the code, but you may need to click the link to open the webpage. You will need to enter your postcode on the map to view the latest notifications.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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